

Research Degree by Distance Regulations 2024/25

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## **Summary of policy**

These regulations are the definitive statement on the regulatory framework governing Research Degrees by Distance Learning at The Open University.

## Scope

## What this policy covers

These regulations apply to students applying for or registered onto a research degree by distance learning. This includes:

- Master of Philosophy (MPhil) by distance learning
- Doctor of Philosophy (PhD) by distance learning

## What this policy does not cover

These regulations do not apply to taught undergraduate and postgraduate students.

These regulations do not apply to research students registered onto a research degree not specifically designed for distance learning including full-time and part-time students registered onto the following degrees:

- Master of Philosophy (MPhil)
- Doctor of Philosophy (PhD)
- Doctorate in Education (EdD)
- Doctorate in Health and Social Care (DHSC)
- Doctor of Philosophy by Published Works (PhDPW)
- Higher Doctorate

Research degree students not registered onto the distance learning degree should refer to the <u>Research Degree Regulations</u>.

## **Commitment to Equality, Diversity and Inclusion at The Open University**

Policies are inclusive of all Open University Students, Learners, Enquirers and Alumni, regardless of age, civil status, dependency or caring status, care experience, disability, family status, gender, gender identity, gender reassignment, marital status, marriage and civil partnerships, membership of the Traveller community, political opinion, pregnancy and maternity, race, religion or belief, socio-economic background, sex, sexual orientation or trades union membership status.

# Safe Space Reporting

The Open University is committed to creating a diverse and inclusive environment in which everyone feels safe and is treated with dignity and respect. Unlawful discrimination of any kind across The Open University will not be tolerated. Safe Space Reporting is available through an <u>online tool</u> through which staff, students, learners and visitors are encouraged to report incidents of assault, bullying, harassment, hate crime, or sexual harassment. It also provides information about what you can do if these incidents happen to you, or to someone you know, and where you can find support.

## The Open University Student Charter Values

The <u>Student Charter</u> was developed jointly by The Open University and the OU Students Association. It is a declaration of our shared values and the commitments we make to each other. This document has been developed with the Student Charter values as its foundation.

## Introduction

These regulations should not be read in isolation. It is important that you read them in conjunction with the <u>Code of Practice for Student Discipline</u>, the <u>Research Degrees</u> <u>Handbooks</u> and other relevant documents referred to in the text including:

- <u>Conditions of Registration for Postgraduate Research Students</u>
- <u>Recruitment guidelines for directly supported students</u>
- <u>Research Degrees Prospectus</u>
- The Open University thesis submission guidelines

- Postgraduate Students Research Students (Directly Supported) Fee Rules/
   Postgraduate Students Research Students (Affiliated Research Centre)
   Fee Rules
- <u>Research Code of Practice</u>
- Academic Engagement & Attendance Policy

These are available through the Graduate School Network.

The Research degree regulations form part of your contract with the University.

If you have any questions about the Research degree regulations, please contact the <u>Research Degrees Team</u>.

## Principles

- The Research Degree by Distance Learning regulations are the principal means through which The Open University ensures consistency in academic standards across the research degree programmes that it offers.
- 2. The Open University's Research Degree by Distance Learning regulations are the definitive statement on the regulatory framework governing research degrees by distance learning at The Open University. In the event of any discrepancy between these regulations and any other documentation pertaining to research degrees, the Research Degree by Distance Learning regulations will take precedence.
- 3. Policies are inclusive of all Open University Students, Learners, Enquirers and Alumni, regardless of age, civil status, dependency or caring status, care experience, disability, family status, gender, gender identity, gender reassignment, marital status, marriage and civil partnerships, membership of the Traveller community, political opinion, pregnancy and maternity, race, religion or belief, socio-economic background, sex, sexual orientation or trades union membership status.
- 4. The regulations that apply to you are those that are in force at the time of the event to which they refer, for example:
  - upon application
  - when you register and/or re-register
  - when you are examined or re-examined.

The University will give reasonable notice of the changes to the regulations and the date they take effect.

- 5. The term 'Faculty' is used to indicate both Faculties and Faculty-level institutes as appropriate.
- 6. The Open University shall award the following research degrees by distance learning to candidates registered directly with the University, upon successful completion of approved programmes of advanced supervised research:
  - Master of Philosophy
  - Doctor of Philosophy
- 7. Programmes of research may be proposed in any field of study in which:
  - The University is in a position to provide or ensure discipline specific expertise, resources and subject appropriate supervision;
  - b) Where the proposed programme is capable of leading to the presentation of a piece of research for assessment by examiners at the appropriate level. The written thesis may be supplemented by material that is not in written form.
- The Open University's research degrees are awarded to candidates who have demonstrated that they have met the outcomes specified in the <u>QAA Framework</u> for Higher Education Qualifications (see <u>Appendix 1</u>)
- Research degrees by distance learning at The Open University are not credit bearing. No staged or incremental credit will be awarded.
- The Open University encourages research collaboration with industrial,
   commercial or professional bodies which support research programmes leading
   to the award of a research degree. The intention of such collaborations is to:
  - a) encourage outward-looking, impactful research;
  - b) widen opportunity and participation;
  - c) provide the student with access to a network of researchers with the experience and expertise to advise them in the development and design of their research project;
  - d) enable the student to become a part of a wider research community.
  - e) enable the student to access facilities or other appropriate resources.
  - f) It is imperative that a contract is in place prior to student registration.
     Programmes of collaborative provision require prior approval from the relevant bodies within the governance and management structure.

- 11. Where a research degree by distance learning project is part of a piece of funded research, The Open University Graduate School shall ensure due diligence and establish, to its satisfaction, that the terms on which the research is funded do not impede the candidates' fulfilment of the requirements for the research degree.
- 12. Candidates for research degrees by distance learning are liable for fees at the point of registration and each academic year thereafter.
- 13. These regulations will be subject to review as and when appropriate, normally on an annual basis.

## **Changes to the Regulations**

## 1. Circumstances in which we may make changes

As completion of a research degree normally takes several years, it may be necessary to make changes in the relationship between the University and its students during that time. The University may amend regulations and rules or the way in which it applies them from time to time to:

- Improve the experience of students
- Ensure the efficient and economic use of University resources
- Comply with changes in legal or regulatory requirements
- Maintain the reputation, good standing and academic standards of the University
- Correct errors or improve clarity and accessibility of the regulations
- Take advantage of new technologies, methods, ideas and opportunities.

## 2. How changes will be made

Where such changes are to be made, the University will follow its rules for governance approval of those changes including, where appropriate, consultation with students on their representative bodies.

### **3.** Notice of Changes

The University will give reasonable notice of changes to the regulations and rules, and the date that they will take effect.

## 1. Changes in the structure of study requirements of a Qualification

- a) To ensure that research degrees by distance learning remain valid, relevant and current, and/or to enhance the student experience, the University may make changes to the structure of its qualifications. These may include such matters as: the duration of the qualification, the balance between interim assessment and final examination or other forms and types of assessment, the order of study and rules for progression through the qualification, the requirements for attendance at or participation in specified learning activities.
- b) The University will give reasonable notice of changes to the structure or study requirements of a Qualification, and the date they take effect.
- c) The notice period may be reduced if it is necessary to comply with the requirements of a professional, statutory, or regulatory body.
- d) If you are unable to complete your qualification within the notice period, you will be able to obtain advice and guidance to help you reach a reasonable solution.

## 2. Withdrawal of Qualifications

- a) In line with its aim to ensure that courses remain valid, relevant and current, the University may withdraw qualifications that will cease to meet those requirements. The University may also withdraw a qualification if it has become uneconomic to continue to offer that qualification or if the University has made a strategic decision to change how it is delivered.
- b) If you are registered for a qualification and the University has approved the withdrawal of that qualification, you will be given reasonable notice of the withdrawal and a reasonable opportunity to complete your study for it before it is withdrawn, subject to the continued availability of the required resources.

## 1. Formal interpretation of the regulations

- a) Formal interpretation of these regulations is within the remit of the Postgraduate Research Student Progress And Awards Board (Progress Board). The findings of the Progress Board are binding.
- b) Notwithstanding (1) above, formal interpretation of the regulations by the Progress Board will not be deemed to have established a precedent upon which future cases must be judged.
- c) Formal interpretation of the regulations made by the Progress Board must be reported to the Research Degrees Committee.
- d) Waiver of the regulations is within the remit of the Progress Board. In exceptional cases, where a case has been proven to the satisfaction of the Progress Board, under Chair's Action a regulation may be waived. Such waivers will not set a precedent for future action.
- e) The Open University research degree by distance learning provision values diversity and promotes equality of opportunity. The regulations have been written from this perspective. However, if there is an issue arising from an individual student case where the regulations are in conflict with adjustments and accommodations required, a case for reasonable adjustment may be made to the Progress Board for a waiver of regulations at any point in the student's registration.
- f) Where a student has registered a disability with the University or registered caring responsibilities the <u>Reasonable Adjustment Regulations</u> may be applied.
- g) Where the application of a regulation to a particular case requires authorisation by the Progress Board, Associate Dean Research or Head of School, it is understood that the relevant officer may delegate approval as appropriate.

## 2. Informal interpretation of regulations

Informal advice on the interpretation of these regulations and associated policy by any person, committee or group other than the Progress Board shall have no formal binding authority.

### 1. Degree Name and Standards

- RDD 1.1 The Open University shall award the degrees of Master of Philosophy (referred to as MPhil) and Doctor of Philosophy (referred to as PhD) to registered candidates upon successful completion of approved programmes of advanced supervised research. Holders of these qualifications are permitted, following award, to use the letters MPhil or PhD as appropriate after their names.
- RDD 1.2 A Master of Philosophy degree may be awarded to a candidate who has demonstrated, through the presentation and defence of a thesis, to the satisfaction of the examiners, that the expectations outlined in <u>Appendix 1 A</u> have been met.
- RDD 1.3 A Doctor of Philosophy degree may be awarded to a candidate who has demonstrated, through the presentation and defence of a thesis, to the satisfaction of the examiners that the expectations outlined in <u>Appendix 1 B</u> have been met.

## 2. Requirements for Application

- RDD 2.1 An applicant seeking admission to the degree of MPhil or MPhil with the possibility of transfer to PhD should hold the minimum of an upper second class honours degree, or a Master's degree in an appropriate cognate area from a UK University or other recognised degree-awarding body. The comparability of qualifications from outside the UK with The Open University requirements will be determined through reference to <u>UK ENIC</u>.
- RDD 2.2 Applicants holding qualifications other than those in RDD 2.1 must demonstrate suitability for postgraduate level research based on professional experience, publications, written reports or other appropriate evidence of previous research related to the proposed PhD application shall be taken into consideration. In addition, applicants must provide the names of qualified persons from whom the University may seek references as to the applicants' academic attainment and potential for undertaking research at this level. Applicants who do not hold any degree level qualifications will not be admitted and will not be eligible for consideration.
- RDD 2.3 Applicants may apply for admission on either a full-time or a part-time basis, dependent upon the requirements of any funding body.

- RDD 2.4 Where English is not the applicant's first language, the applicant must demonstrate sufficient proficiency in the English language to support successful study at research degree standard. It is usual to require IELTS scores that meet the minimum requirements of 6.5 overall score, and no less than 6.0 in any of the four elements (reading, writing, listening and speaking), or equivalent, as described in <u>Student Visa English requirements</u>. Certificates must be no older than 2 years at the point of registration. Exceptions may be approved by the Progress Board upon the provision of equivalent evidence by the Faculty.
- RDD 2.5 Applicants for research degrees in a particular discipline may be required to fulfil additional entry requirements. These may include discipline specific knowledge, a higher minimum English language requirements, a professional qualification and/or equivalent experience. Discipline specific requirements are published in the Research Degrees Prospectus.
- RDD 2.6 The University can only accept applications for study in an approved field of research for which arrangements have been made in respect of either subject and/or methodological specific supervision and where agreements are in place for applicants to have access to appropriate research facilities. Projects must be well-defined and must be completable within the regulatory timeframes (RDD 7.4). The approved fields of research are revised annually and can be found in the Research Degrees Prospectus.
- RDD 2.7 The University may accept applications for a programme of study from which the outcome will include a non-book component, meaning material that is not incorporated into the main body of the thesis. This can include, but is not limited to, digital media, film, audio files, drawings, maps and software. Acceptance is on the proviso that the resultant combined material in both book and non-book form should contain as much argument, analysis, deployment of evidence and referencing as would be provided in a conventional thesis (see RDD 17.7 to RDD 17.9). The balance of evidence and argument in the research proposal shall reflect the anticipated balance between book and non-book material in the final thesis with approval of the Progress Board.
- RDD 2.8 Applicants must assign their intellectual property rights arising from research undertaken that contributes to the research degree to The Open University unless they are bound by an intellectual property agreement with a third party. Any such agreements must be brought to the attention of the University and approved at the point of application.
- RDD 2.9 Applicants must be able to demonstrate that they have the infrastructure in place to support their research whilst working at a distance.

## 3. Admission

- RDD 3.1 Faculties are responsible for managing the recruitment and fair selection of research students in accordance with the <u>QAA Quality Code</u>, the Equality Act 2010, and the Recruitment Guidelines.
- RDD 3.2 A selection panel Chair is responsible for ensuring procedural integrity of the whole recruitment and selection process. They are also responsible for ensuring that panel members and all staff involved in the recommendations for admission have undertaken the required training including unconscious bias and fair selection. A selection panel will include a minimum of two members, one of whom provides continuity of recruitment within the discipline, and one who is a potential member of the supervisory team or who provides subject expertise.
- RDD 3.3 All applicants must supply the following evidence in support of their application:
  - a) a completed application form
  - b) copies of their degree certificates
  - c) a copy of their research proposal, or a statement confirming suitability for registration, or a project description as requested by the Faculty, noting that in some areas of the University applications are made to specific advertised projects.
  - d) a copy of their passport, or other form of identification<sup>1</sup>
  - e) the names and contact details of two independent referees
  - equal opportunities and Higher Education Statistics Agency (HESA) monitoring form.

<sup>&</sup>lt;sup>1</sup> Accepted documents include: Original birth certificate (UK birth certificate issued within 12 months of the date of birth in full form including those issued by UK authorities overseas such as Embassies High Commissions and HM Forces), EEA member state identity card, current UK or EEA photo card driving licence, Full old-style driving licence, Photographic registration cards for self-employed individuals in the construction industry -CIS4, Benefit book or original notification letter from Benefits Agency, Firearms or shotgun certificate, Residence permit issued by the Home Office to EEA nationals on sight of own country passport, National identity card bearing a photograph of the applicant. (Proof of Identity checklist)

In addition, and where applicable the following documentation must also be submitted:

- a) transcripts of academic qualifications
- b) certified translations of degree certificates and transcripts
- c) copies of English language qualification certificates
- d) copies of UK visas and biometric card
- e) list of publications or evidence of research experience
- f) documentation supporting a change of name.
- RDD 3.4 No applicant may be admitted without prior interview and the receipt by the University of the references.
- RDD 3.5 To be admitted as a research student of the University an applicant must:
  - a) comply with regulations RDD 2.1 to RDD 2.8 as appropriate
  - b) register in accordance with the instructions contained within their offer letter
  - c) agree to comply with the Conditions of Registration for Postgraduate Research Students, the <u>Research Code of Practice</u>, the Research Degrees Regulations and all policies relevant to the student journey, and or any updates to these throughout the period of registration
  - d) agree to comply with the registration requirements and attend induction in person
  - e) pay or agree to pay the appropriate fees and charges
  - f) if a visa is required it must be appropriate and valid as per UKVI requirements.
- RDD 3.6 In addition to the above for applicants seeking direct registration with The Open University regulations RDD 3.7 to RDD 3.9 apply.

#### **Direct registration**

RDD 3.7 Formal applications must be submitted to the relevant Faculty office. This does not preclude any preliminary discussion between an applicant and academic members of the Faculty. Having followed the recruitment process the faculty may make a recommendation for admission to the Progress Board. The faculty may inform applicants that they have made such a recommendation but they cannot make any offers of registration, formal or informal, at this stage.

- RDD 3.8 Prior to applications being considered by the Progress Board they will be screened by the Research Degrees Team to ensure that applicants have met the entrance requirements and, for international students, satisfy the requirements of UK Visa and Immigration.
- RDD 3.9 Approval for admission is granted by the Progress Board. In addition to the regulatory requirements any other terms and conditions will be provided in the offer letter.

### 4. Supervision

- RDD 4.1 Upon admission students will be allocated a supervisory team. The team will be nominated by the Associate Dean Research in consultation with relevant stakeholders. The Progress Board considers and approves the appointment of supervisors upon admission and when any further changes are required. Students are not permitted to select their own supervisory team.
- RDD 4.2 Supervisory teams comprise a minimum of two internal supervisors who are members of the University's academic staff, or a member of academic staff from a Doctoral Training Partner. Additional external supervisors may be appointed where appropriate.
- RDD 4.3 Where the supervisory team includes an external supervisor it is the responsibility of the internal supervisor(s) to:
  - Ensure that the external supervisor is carrying out their responsibilities to the student and to the University, this includes contributing to progress monitoring reports and ensuring that they are submitted at the required time.
  - b) Meet the student with the external supervisor to discuss the research project for part-time students at least once a year or at least three times in the case of full-time students.
- RDD 4.4 External supervisors must abide by the University's contractual confidentiality statement (Appendix 5) and with any terms and conditions associated with any funding arrangements.
- RDD 4.5 Supervisors must meet all of the following criteria:
  - a) Hold an appointment as a member of academic staff, or a research fellow, at The Open University, and be actively researching.

For external supervisors at another university, they must hold an appointment as a member of academic staff and be actively researching as a member of a research group of appropriate academic standing.

- b) Possess current<sup>2</sup> academic expertise in the chosen discipline.
- c) Hold a doctorate<sup>3</sup>.
- d) Have sufficient time to carry out their responsibilities in the provision of quality supervision and support for students.
- e) Are willing to commit to providing supervision for the duration of the student's studies.
- f) Have read and confirmed their understanding of these regulations and of any updates.

The supervisory team collectively must have experience of supervising at least one UK PhD from the point of registration to successful completion and at least one member of the team must be an active researcher involved in research within their chosen discipline as evidenced through peer reviewed outputs.

RDD 4.6 One of the supervisors internal to the University will be the lead supervisor and will take day to day responsibility for the administrative issues and processes required for student registration, progression, submission and completion within the time frames outlined within these regulations. Where the lead supervisor does not have experience of supervising a UK PhD student to successful completion (RDD 4.5) the supervisor on the team with the requisite UK PhD experience must act as a mentor to the lead supervisor. Regardless of experience or role it is the responsibility of all supervisors to ensure to the best of their ability that they work with the student to ensure that all elements of a student's registration, including submission and completion are understood and undertaken within the regulatory timescales.

<sup>&</sup>lt;sup>2</sup> Current expertise will be evidenced by their CV.

<sup>&</sup>lt;sup>3</sup> The expectation is that supervisors will have a research degree (usually a PhD or Professional Doctorate) or for some disciplines, supervisors may have demonstrated significant engagement within their research or practice field in the absence of a research degree, as evidenced by their CV. Such variances require approval in advance by the Progress Board.

RDD 4.7 Supervisors should not be registered for a research degree themselves other than a Higher Doctorate, nor should they be in a close personal relationship with the student they are supervising.

Supervisors should not normally be in a close personal relationship with any other member of the supervision team, nor should there be any other significant conflict of interest (see <u>Appendix 4</u> or a non-exhaustive list). Where a potential conflict of interest exists or develops during the course of the student's research degree registration, the supervisor(s) must declare this, for consideration by the Progress Board.

- RDD 4.8 Research fellows (including post-doctoral researchers), emeritus professors and honorary associates of the Open University may be appointed as internal supervisors (not as external supervisors), provided that they and the other members of the supervisory team meet the requirements of RDD 4.5. With the exception of Emeritus Professors retired members of staff are not eligible to join supervisory teams at the start of a new studentship, but may continue to supervise to completion any students registered at the time of retirement providing the supervisory team as a whole is regulatory.
- RDD 4.9 Students are expected to have regular formal scheduled meetings with their supervisors. These formal meetings should result in an agreed set of supervisory notes that record the discussion. Meetings should be held with the following frequency:
  - Full-time students should have a formal meeting with their supervisor(s) a minimum of ten times per year.
  - b) Part-time students should have a formal meeting with their supervisor(s) a minimum of five times per year.

Informal meetings, without the obligations for an agreed set of notes, can be held as required. Regardless, supervisors should keep sufficient notes to provide an accurate record of the student's journey. Meeting notes should be stored on the agreed management system.

RDD 4.10 Where a supervisor is absent for a period of three months or more alternative supervisory arrangements must be put in place and approved by the Progress Board. Upon the return of a supervisor following such a period of extended leave, discussions must take place with the Associate Dean Research, as appropriate, regarding the viability of them resuming the role.

All changes to any supervisory team must be approved by the Progress Board.

Whilst students may request a change to their supervisory team, this is not guaranteed and appointment of new supervisors cannot be initiated by the student.

- RDD 4.11 Faculties are responsible for allocating sufficient time for supervisors to carry out the duties required for quality supervision and support of students.
- RDD 4.12 Supervisors are required to undertake initial training within the first 12 months of beginning the role within the University, and then after every four years. This includes experienced supervisors who are new to the University as well as supervisors who are new to the role. All supervisors are required to meet the expectations of the Research Degrees Committee with regard to their continued professional development as outlined in the Supervisor Training Guidelines.
- RDD 4.13 Students and supervisors are expected to abide by the Code of practice for supervisors and research students see <u>Appendix 2</u> and the <u>Supervisor Policy</u>.

### 5. Third Party Monitors

- RDD 5.1 Within one month of registration students will be formally notified by their academic unit or discipline as to the name and contact details of their independent third party monitor.
- RDD 5.2 The third party monitor is appointed by the Associate Dean Research.
- RDD 5.3 The requirements for third party monitoring are as follows:
  - a) Third party monitors must be members of academic staff and have some research degree supervision experience.
  - b) Third party monitors should not be senior officers of The Open University with responsibility for the research degree programme.
  - c) Third party monitors must act in the best interests of the student, irrespective of any professional or social relationship with either the student or the supervisors.
  - d) Third party monitoring must be offered to all new students by the fifth month of their registration and then annually in the first quarter of the calendar year (January - March).
  - e) Third party monitors should be available for consultation by the student throughout the year.

- f) Both the third party monitor and the student should have the right to request a changed allocation, and the arrangements put in place by academic units or Affiliated Research Centres should be designed to facilitate this with maximum ease.
- g) Third party monitoring should allow students to discuss issues in confidence, unless it is agreed that further action is needed or it is of a serious nature e.g. bullying and harassment.
- Academic units (or schools) must provide students with written information about the status and purpose of any third party monitoring records.
- Any records on file must be agreed by both the student and the third party monitor and kept in a secure location.
- j) Third party monitors should be responsible for monitoring any follow-up or should involve the Associate Dean Research if difficulties arise that cannot easily be resolved.
- Associate Deans Research are required to confirm on all progress reports the name of the third party monitor and the date on which the third party monitoring session took place or was offered to the student.
- Third party monitors cannot be appointed as assessors for upgrade nor as examiners for the students for whom they act, or have acted for, in this capacity.
- RDD 5.4 Notwithstanding RDD 5.3g a third party monitor who has genuine concerns regarding the health and welfare of a student or other parties should raise the issues discussed with appropriate specialists within the University in confidence.

### 6. Registration and Re-registration

- RDD 6.1 Entry may be permitted for direct registration with The Open University at the following points of year: October and February. The registration date for all students will be the first day of the month in which they registered.
- RDD 6.2 Students will be re-registered annually, on the anniversary date of their initial registration, provided that they maintain academic progress and ensure that all fee liabilities are met. This applies until such a time as they meet their maximum registration period (see regulation RDD 6.4), or complete their studies, or withdraw from registration, whichever is the sooner.
- RDD 6.3 In order to study for a degree, submit a thesis for examination and be awarded the degree a candidate must be a registered research student of the University.

#### RDD 6.4 The minimum and maximum periods of registration are as follows:

| Type of Degree  | Minimum   | Maximum   |
|-----------------|-----------|-----------|
| MPhil Full-time | 15 months | 36 months |
| MPhil Part-time | 30 months | 72 months |
| PhD Full-time   | 24 months | 48 months |
| PhD Part-time   | 48 months | 96 months |

#### Table 1: Minimum and maximum periods of registration

- RDD 6.5 Students who reach the maximum registration period without having submitted their thesis will be deemed to have withdrawn from the research degree programme.
- RDD 6.6 Research or other work undertaken before registration as a research student cannot be counted as part of the minimum period of study; with the exception of those students who transfer their registration from another university or institution any prior work cannot be included in the thesis.
- RDD 6.7 While registered as a research student of The Open University a student may not register or study for any other degree or qualification at this University or at any other institution, unless granted permission by the Progress Board, on the recommendation of the Faculty to do so as part of their research degree training.

## 7. Attendance, Time Commitments, Leave and Paid Work

RDD 7.1 Registered students may reside anywhere in the world. Students must be available to attend any required courses in the UK and must attend The Open University campus to undertake registration and induction. Where a student's health or other exceptional circumstances<sup>4</sup> prevents attendance Progress Board may, having received prior notice, waive this requirement. Where a student is unable to attend a required course, alternative methods of provision must be established.

<sup>&</sup>lt;sup>4</sup> For a definition of exceptional circumstances please see Appendix 7

RDD 7.2 Full-time students are expected to be available to undertake their research, attend related training or other relevant events and meet supervisors and other members of their academic unit on a regular basis.

All students are expected to engage fully with the University and its research community.

- RDD 7.3 All students must comply with The Open University's policies and monitoring processes in relation to engagement, periods of absence and right to study.
- RDD 7.4 Full-time students are required to spend a minimum of 37 hours a week on their studies throughout their registration period. Part-time students are required to spend a minimum of 18.5 hours per week on their studies throughout their registration period.
- RDD 7.5 Full-time directly supported students are entitled, with the prior agreement of their supervisors, to take up to 40 days annual leave each year including public holidays and University closure periods. For part-time students, holiday allowances are *pro rata*. Students are not entitled to transfer holiday between years. Students who fail to take annual leave will not be entitled to payment *in lieu*.
- RDD 7.6 Full-time students must declare any paid work they undertake to their supervisors and the Research Degrees Team. Where a student, regardless of mode of study is funded they must comply with the terms and conditions of their offer letter. Any work undertaken must not lead to a failure to comply with the requirement of regulation RDD 6.4 nor impact on their ability to complete the research degree. Any requests for paid work over six hours per week must be considered by the Progress Board

### 8. Study Break

RDD 8.1 A Faculty may submit a request for a study break to the Progress Board for consideration. A request can be initiated by the student or if the student is indisposed the supervisor(s) must submit the request. Any request should be submitted together with the supporting evidence, if this is not available then the form should be submitted, and the supporting evidence should be forwarded to the Research Degrees Team as soon as possible thereafter. Study break requests should be submitted as soon as the event that requires a study break occurs. A student is not permitted to engage in any aspect of their studies whilst on an approved study break. A study break is not an automatic right and requests for retrospective study breaks, will not be considered.

- RDD 8.2 Study breaks do not count towards the maximum permitted period of study (see RDD 6.4).
- RDD 8.3 Study breaks will only be approved by the Progress Board in periods of one or more months.
- RDD 8.4 Full-time students may request a study break, for a maximum of 12 months in total on the following grounds:
  - a) Certified serious ill health of the student or a family member or dependent for whom the student is acting as a carer.
  - b) Internship or placement.
  - c) Accrued study breaks can be used as a reasonable adjustment where the student has a registered disability or long term health condition with the University or is a registered carer. Such requests should be submitted upon accrual of one month of disrupted time.
- RDD 8.5 A part-time student may request a study break, for a maximum of 24 months in total on the following grounds:
  - a) Certified serious ill health of the student or a family member or dependent for whom the student is acting as a carer.
  - b) Work related difficulties.
  - c) Domestic commitments.
  - d) Internship or placement.
  - e) Accrued study breaks can be used as a reasonable adjustment where the student has a registered disability or long term health condition with the University or is a registered carer. Such requests should be submitted upon accrual of one month of disrupted time.
- RDD 8.6 Following the submission of the thesis, students, regardless of mode of study, may only request a study break on the grounds of exceptional circumstances<sup>5.</sup> Requests will to be considered by the Progress Board.

<sup>&</sup>lt;sup>5</sup> For a definition of exceptional circumstances please see Appendix 7

- RDD 8.7 Full-time and part-time students may be granted a period of maternity, paternity, adoption or shared leave up to a maximum of 12 months and this will not count toward the maximum period of study, nor the maximum permitted period for a study break.
- RDD 8.8 Upon return from a study break or maternity, paternity, adoption or shared leave the students and supervisors should have a return to study meeting.

## 9. Extension of Registration

- RDD 9.1 Students approaching their maximum registration may in only truly exceptional circumstances<sup>6</sup> apply to the Progress Board for an extension to their registration of up to a maximum of 12 months in total. Requests must be submitted no later than one month prior to the maximum registration date and should be accompanied by supporting evidence and an agreed plan of work for completion. Requests submitted after the maximum registration date will not be considered as the student will have been deemed to have withdrawn from the research degree programme (RDD 6.5).
- RDD 9.2 Students seeking an extension to their registration must commit to meeting the minimum number of study hours per week (see RDD 7.4).
- RDD 9.3 Extensions to registration are not permitted post thesis submission.
- RDD 9.4 Extensions to registration are entirely independent of extensions to funding.

#### **10.** Change of Mode

RDD 10.1 Students may apply to the Progress Board for a change of mode of study, from full-time to part-time or vice versa and will be considered in the context of funding source and visa status. Such requests can only be actioned once. Retrospective requests will not be considered. Where approved the minimum and maximum registration periods will be calculated pro rata.

<sup>&</sup>lt;sup>6</sup> For a definition of exceptional circumstances please see Appendix 7

## 11. Withdrawal

RDD 11.1 When a student decides to terminate their registration with The Open University, the Faculty must inform the Research Degrees Team using the relevant form and the Progress Board will note the decision.

A decision to withdraw is absolute and cannot be reversed.

RDD 11.2 Any student who fails to engage repeatedly or take extended unauthorised absence will, following issue of a written warning, be deemed to have withdrawn.

#### 12. De-registration

RDD 12.1 A student may be de-registered by the University on the following grounds:

- a) Failure to engage with Academic Engagement and Attendance policy
- b) Failure to make academic progress
- c) Failure to complete upgrade successfully (RDD 14.4 & RDD 14.7) within the regulatory time frames (RDD 14.2 & RDD 14.5)
- d) Failure to meet their fee liability
- e) Failure to comply with the <u>Code of Practice for Student Discipline</u>
- Failure to comply with the <u>Conditions of Registration for Postgraduate</u> <u>Research Students</u> and these regulations which includes these regulations and the policies referred to therein.
- g) Where an investigation under the <u>PGR Plagiarism and Research</u> <u>Misconduct Policy</u> establishes serious failure to comply with the <u>Research</u> <u>Code of Practice</u>
- h) Following recommendation from a fitness to study panel that registration is terminated
- RDD 12.2 Where the academic progress of a student is unsatisfactory (RDD12.1b), the Faculty must invoke the Procedures for addressing failure to make satisfactory academic progress outlined in Appendix 3.
- RDD 12.3 Recommendations to de-register a student on the basis of RDD 12.1(a, b, c & d) will be considered by the Progress Board who, having considered all of the evidence, both academic and procedural, may:
  - a) Approve the recommendation

- b) Propose that the Faculty, put together a revision plan to support the student within a limited time frame. At the end of this time period the recommendation for de-registration will be reviewed.
- RDD 12.4 A student who is de-registered has the right to appeal against the decision (see RDD 20.1).

## 13. Research Integrity and Ethics

- RDD 13.1 All research degree studies must be conducted in line with the expectations of The Open University's <u>Research Code of Practice</u>.
- RDD 13.2 All research projects involving data from human participants and/or human tissue must be referred to The Open University's Human Research Ethics Committee for review. For such research projects, a favourable opinion from The Open University's Human Research Ethics Committee, must be obtained before your research project commences. Alternatively, the student must be in receipt of formal confirmation from The Open University's Human Research Ethics Committee that a full review is not required.
- RDD 13.3 All research projects involving animals must be referred to The Open University's Animal Welfare Ethical Review Body for review. Approval from The Open University's Animal Welfare Ethical Review Body, and a UK Home Office License where applicable, must be obtained before research project commences.
- RDD 13.4 Where a student's research forms part of a much larger project, an agreement between all parties in relation to the use of data, data collection, the use of data from field work and/or placement, in the PhD thesis should be negotiated in advance, and an agreement in writing should be held by the lead supervisor and lodged on the student file held by the Graduate School.
- RDD 13.5
   Any activity that falls short of the expectations outlined in The Open University's

   Research Code of Practice will be dealt with via the Postgraduate Research

   Student Plagiarism and Research Misconduct Policy.

### 14. Upgrade

RDD 14.1 On admission to the MPhil/PhD programme all students, regardless of the ultimate degree aim, will be registered for the degree of Master of Philosophy (MPhil).

## Master of Philosophy

- RDD 14.2 For those students whose aim is to obtain an MPhil, confirmation of continued registration must be completed, including any revisions, within the following time frames:
  - a) 7 months for a full-time student
  - b) 14 months for a part-time student

and will follow the same upgrade process for students intending to obtain a PhD.

Extensions to these deadlines are only permissible in truly exceptional circumstances<sup>7</sup>, where recommended by the Faculty and with the prior approval of the Progress Board. It is expected that students who are unable to study will apply for a study break (RDD 8.1 to 8.8).

- RDD 14.3 The upgrade assessment is in four stages:
  - a) Submission by the student of a project report which includes:
    - i. correct and comprehensive referencing
    - ii. a viable research question
    - iii. a critical literature review which situates the proposed research into appropriate context
    - iv. a research proposal, including an outline and critical justification of the proposed method(s)
    - v. where appropriate, preliminary data/ pilot data and analysis as required by the individual's project
    - vi. a detailed, feasible, work plan demonstrating how the student is going to complete on time
  - b) Submission by the student of a concise summary of their skills audit, and the training and development undertaken. Where appropriate this may include competence in English language. This must be signed off by the Associate Dean Research
  - c) An oral presentation, by the student, of their research in a public forum to the satisfaction of their Associate Dean Research.

<sup>&</sup>lt;sup>7</sup> For a definition of exceptional circumstances please see Appendix 7

d) An upgrade viva, conducted by a minimum of two assessors assigned by the Associate Dean Research. The assessors must be independent<sup>8</sup>, experienced academic researchers in a cognate discipline who can make an informed judgement on the quality of the student's work to date and their potential to meet the expectations outlined in <u>Appendix 1</u>.

Neither the student's supervisors, nor the third party monitor may form part of the panel, although one or more supervisors may attend the upgrade viva as observers at the request of the student. It is recommended that the upgrade viva take place face to face with all of the participants in the same location. However further to the provisions outlined in RD 19.6 a – d the viva may, at the student's or examiners' request, and providing that the supervisors have made provisions to support the student prior to and post viva, take place in a hybrid fashion (some participants online) or fully online (every participant engages online from separate locations).

- RDD 14.4 Following the assessment the assessors shall make one of the following recommendations through the Faculty to the Progress Board who on consideration of the evidence may confirm one of the following outcomes:
  - a) registration for the degree of Master of Philosophy (MPhil); or
  - b) the student should be asked to revise their upgrade report. Revisions must normally be reviewed within the time frames outlined in RDD 14.2 and further registration will depend on it having been completed to the satisfaction of the assessors and Associate Dean Research and confirmed by the Progress Board; or
  - c) the student should be de-registered due to failure to make satisfactory academic progress (RDD 12.1b).

#### Master of Philosophy with possibility of transfer to Doctor of Philosophy

- RDD 14.5 Students whose aim is to obtain a Doctor of Philosophy must complete, including any revisions, the upgrade assessment within the following time frames:
  - a) 12 months for a full-time student;
  - b) 24 months for a part-time student.

<sup>&</sup>lt;sup>8</sup> The assessor(s) should not have had any influence on the design or implementation of the student's research project. They may as part of the upgrade process provide guidance on future work.

Extensions to these deadlines are only permissible in truly exceptional circumstances or for pre-agreed specific funding schemes and approval will only be given where the student is making good academic progress, as recorded by the Progress Report Form. All extension to upgrade requests need to be recommended by the Faculty and with the prior approval of the Progress Board. It is expected that students who are unable to study will apply to suspend their registration (RDD 8.1 to RDD 8.8).

- RDD 14.6 The upgrade assessment is in four stages:
  - a) Submission by the student of a project report which includes:
    - i. correct and comprehensive referencing
    - ii. a viable research question
    - iii. a critical literature review which situates the proposed research
    - iv. a research proposal, including an outline and critical justification of the proposed method(s)
    - v. where appropriate, preliminary data/ pilot data and analysis as required by the individual's project
    - vi. a detailed, feasible, work plan demonstrating how the student is going to complete on time
  - b) Submission by the student of a concise summary of their skills audit, training and development undertaken. Where appropriate this may include competence in English language. This must be signed off by the Associate Dean Research.
  - c) An oral presentation by the student of their research in a public forum to the satisfaction of their Associate Dean Research.
  - d) An upgrade viva, conducted by a minimum of two assessors appointed by the Associate Dean Research. The assessors must be independent<sup>9</sup>, experienced academic researchers in a cognate discipline who can make an informed judgement on the quality of the student's work to date and their potential to meet the expectations outlined in <u>Appendix 1</u>.

<sup>&</sup>lt;sup>9</sup> The assessor(s) should not have any influence on the design or implementation of the student's research project. They may as part of the upgrade process provide guidance on future work.

Neither the student's supervisors, nor the third party monitor may form part of the panel, although a supervisor may attend the upgrade viva as an observer at the request of the student. It is recommended that the upgrade viva take place face to face with all of the participants in the same location. However further to the provisions outlined in RD 19.6 a – d the viva may, at the student's or examiners' request, and providing that the supervisors have made provisions to support the student prior to and post viva, take place in a hybrid fashion (some participants online) or fully online (every participant engages online from separate locations).

- RDD 14.7 Following the assessment the assessors shall make one of the following recommendations to the Progress Board who on consideration of the evidence may confirm one of the following outcomes:
  - a) registration for the degree of Master of Philosophy (MPhil); or
  - b) registration for the degree of Doctor of Philosophy (PhD); or
  - c) the student should be asked to revise their upgrade report to complete any revisions. Revisions must normally be reviewed within the time frames outlined in RDD 14.5 and further registration will depend on it having been completed to the satisfaction of the assessors and Associate Dean Research and confirmed by the Progress Board; or
  - the student should be de-registered due to failure to make satisfactory academic progress (RDD 12.1b).

#### **15.** Academic Progress

- RDD 15.1 The University requires all registered students and their supervisors to engage in the progress monitoring process until such a time as the student's registration ceases. The following exceptions apply:
  - a) Students who are completing minor corrections to their thesis following examination.
  - b) Students who have submitted their thesis and are awaiting their *viva voce*.
- RDD 15.2 Students who are revising their thesis for resubmission are required to complete a progress report. Students who are completing substantial amendments to their thesis, should engage in local progress reporting as determined by the Faculty.

- RDD 15.3 Where a student is currently on a study break, or has been on a study break during the reporting period, a progress report should be submitted which provides an update on progress to date, the current situation and plans to reengage with the research programme upon the end of the study break. Where a student is on a study break at the time the progress report is due the supervisors must provide the report on the student's behalf.
- RDD 15.4 Progress is formally monitored once per year. A single report should be submitted to the Research Degrees Team with oversight of progress by the Progress Board. The report should include indications as to:
  - a) Academic engagement and attendance
  - b) the extent to which a student has achieved performance targets to date;
  - c) academic progress;
  - d) research activities;
  - e) skills development;

And, any additional requirements specific to the degree programme. For preupgrade students progress should be monitored by the Faculty at 5 months for full-time students and 10 months for part-time students with the expectation that the Faculties will only escalate to the Research Degrees Team, for the attention of the Progress Board if there are progress concerns at this stage.

For all post upgrade students the formal reporting form should be completed annually and sent to the Research Degrees Team one month prior to reregistration.

- RDD 15.5 Progress reports should be signed off by the Associate Dean Research who should indicate that the student:
  - a) is making satisfactory progress, or
  - b) is making satisfactory progress but that there are some concerns, or
  - c) is failing to make satisfactory progress or is failing to engage and attend satisfactorily.
- RDD 15.6 When a student is making satisfactory progress but there are concerns (RDD 15.5b), the supervisors and student should put an action plan in place to address the issues. A detailed report of progress against the action plan must be included in the subsequent progress monitoring form.

- RDD 15.7 When a student is failing to make satisfactory progress (RDD15.5c), the Faculty should invoke the Procedures for addressing failure to make satisfactory academic progress, <u>Appendix 3</u>.
- RDD 15.8 Faculties may run a more frequent progress monitoring process which may include the requirement for progress reports to be submitted at interim stages.
- RDD 15.9 Failure to submit a progress report as required by these regulations or by the Faculty by the deadline may constitute a failure to evidence satisfactory progress. In such circumstances a student will not be permitted to re-register for the next academic year (RDD 6.2).
- RDD 15.10 Failure of supervisors to facilitate the submission of a progress report will be deemed a line management concern and may result in mandatory training.

## 16. Thesis Submission

RDD 16.1 Students must give three months' notice, in writing, to the Research Degrees Team, of their intention to submit a thesis for the award of a research degree.

Notification should include confirmation of the thesis title, a provisional date for submission, and if the thesis contains a non-book component, clarification of the extent and type of non-book material to be submitted. See RDD 2.7 for an inexhaustive list of non-book component types.

- RDD 16.2 Within the appropriate minimum and maximum periods of study for the degree (RDD 6.4), students are required to submit an electronic copy of their submitted thesis together with any supporting material to the Research Degrees Team. In addition, the student must provide:
  - a) an abstract
  - b) a completed Candidate Declaration Form indicating
    - i. any material that has been published
    - material that has previously been submitted by them for a degree or other qualification to this or any other university or institution,
    - where work is collaborative, what part of it is their independent contribution, normally presented at the start of each chapter or as a section in the introductory chapter.
    - iv. that the thesis count is within the regulations (RDD 16.5) or, if not, that a waiver has been granted by the Progress Board

- where work is collaborative, acknowledgement that an agreement is in place between all parties in relation to the use of data, data collection, the use of data from field work and/or placement,
- vi. that the material submitted is the copy that they intend to be examined, noting that once submitted the thesis will not be returned to the student for final amendments.

The thesis must comply with regulations RDD 16.3 and RDD 16.4 and must conform to the standards outlined in <u>The Open University thesis submission</u> <u>guidelines</u>. Please note that Research Degrees Team are not able to accept any theses submitted after the maximum registration date.

- RDD 16.3 The thesis must meet the standards for the degree outlined in Appendix 1.
- RDD 16.4 The thesis must be written in English unless the student is in receipt of prior permission, under the terms of their letter of registration as a student of the University, to submit the work in Welsh or Gaelic. Brief quotations in foreign languages are permitted; these should not normally exceed 150 words.
- RDD 16.5 The length of the thesis must be appropriate to the subject area covered and must not (including footnotes, references and appendices) exceed:
  - a) 60,000 words for the Master of Philosophy
  - b) 100,000 words for the Doctor of Philosophy
  - c) 140,000 words for a creative writing Doctor of Philosophy.

In exceptional cases, a student may, with the support of their request permission from the Progress Board to submit a thesis of greater length. Requests made prior to first submission of the thesis must be made a minimum of three months prior to submission of the thesis, at notification of submission (see RDD 16.1). Agreement to submit overlength theses is also contingent on agreement by the Examiners as sought by the Progress Board. Corrected theses submitted after an outcome of minor corrections and modification (RDD 18.11b) or an outcome of substantial amendments (RDD 18.11c) are not subject to the maximum word length. Theses being submitted for a second examination following an outcome of resubmission and re-viva following an outcome of major revision (RDD 18.11d) must comply to the maximum word count.

RDD 16.6 The decision to submit a thesis rests with the candidate alone. Although a candidate would normally be unwise to submit the thesis for examination against the advice of the supervisor(s), it is the candidate's right to do so.

Equally, a candidate must not assume that submission with supervisory agreement guarantees a successful outcome of the examination. Further:

- a) If the supervisor(s) has any comments/concerns about the candidate's intention to submit, these should be noted on the Candidate Declaration Form.
- b) Where the supervisor(s) report that they do not support the thesis submission on the basis that they do not consider that it meets the required standards for examination they must write a report to the Associate Dean Research and to the candidate describing where the thesis falls short.
- c) On receipt of the report the Associate Dean should convene a meeting of mediation between the supervisors and the candidate to seek a solution.
   Where a solution is not reached a report describing where the thesis falls short and the steps taken to mediate should be forwarded to the Progress Board for note.
- Candidates who submit their thesis against supervisor(s) advice do so at their own risk and will be asked to sign a statement acknowledging:
  - i. That in submitting their thesis against supervisor(s) advice they do so at their own risk;
  - That any complaints about supervision or disagreements with supervisor(s) over thesis submission do not constitute grounds for appealing against an examination decision;
  - iii. That there is no guarantee of a change of supervision, should the examination outcome require revisions.
- RDD 16.7 The volume of material contained in a combined book and non-book thesis should not exceed the maximum word lengths outlined in RDD 16.5a and RDD 16.5b.
- RDD 16.8 For a thesis that contains a non-book component (RDD 2.7) the written component should include, *inter alia*, strong arguments that:
  - a) convey the conceptual underpinning of the research in the context of the field;
  - b) thoroughly locate the research within the relevant literature;
  - c) clearly and fully explain the methodology used;
  - d) provide a clear explanation of how the non-book media exemplify and develop the ideas described in the written material;

e) lead to a conclusion that, at a minimum, should summarise the key findings of the research and its relevance to the extant literature.

A detailed exposition of practices and/or technical skills in themselves is not a requirement, nor a substitute for a part or whole of an MPhil or PhD thesis.

#### **Creative writing thesis**

RDD 16.9 Students may submit their own creative work forms together with the thesis, if those creative work forms are essential to the thesis, as a point of origin or reference, or as a substantial part of the intellectual enquiry. The creative work must be clearly presented in relation to the argument of the written thesis and the creative work should be set in its relevant theoretical, historical, and critical or design context. The final submission must be accompanied by some permanent record of the creative work, which where practicable is bound within the thesis. Combined word lengths should adhere to the provisions contained within RDD 16.5c.

## **17.** Appointment of the Examination Panel

- RDD 17.1 A thesis submitted for the award of a research degree will be submitted to an examination panel approved by the Progress Board.
- RDD 17.2 Recommendations for the constitution of an examination panel must be made a minimum of 3 months ahead of thesis submission, in tandem with the student's intention to submit (RDD 16.1) and no later than three months before the maximum registration date. Recommendations are made to the Progress Board by the Associate Dean Research in consultation with the supervisors.
- RDD 17.3 The constitution of an examination panel must include an independent examination panel Chair and either:
  - a) An internal and a minimum of one external examiner
  - b) A minimum of two external examiners.

Where a student is an employee of The Open University the panel must include a minimum of two external examiners.

RDD 17.4 Those nominated for appointment as members of an examination panel should be independent and should not have had any influence on the design or implementation of the student's research project. Any potential conflicts of interest (see <u>Appendix 4</u> for a non-exhaustive list) should be declared at the point of nomination.

- RDD 17.5 Notwithstanding RDD 17.4 the Progress Board may, on receipt of a detailed explanatory statement from the Associate Dean, deem that the conflict of interest does not constitute a barrier to the integrity of the examination process. Such decisions must be fully evidenced and documented.
- RDD 17.6 Examination panels are appointed for the duration of the examination process, including resubmission and re-examination, unless exceptional circumstances arise.

#### **Examination Panel Chair**

- RDD 17.7 The appointment of an independent examination panel Chair (see <u>Appendix 4</u>) should be made against the following criteria:
  - a) Experience of UK research degree examination as an examiner and normally of research degree supervision to successful completion.
  - b) Currently a member of academic or research staff at The Open University or
  - c) Familiarity with the research degree regulations and <u>QAA Framework for Higher Education Qualifications</u> for the award of research degrees <u>Appendix 1</u>.
  - d) Has received, or will be in receipt of, prior to the *viva voce* examination, training in the roles and responsibilities of the Chair.
  - e) Training must not take the form of shadowing a nominated Chair during a student's *viva voce* exam.

A Chair should not be currently registered for a research degree, other than a Higher Doctorate, at this or any other institution.

- RDD 17.8 Visiting professors/academics, research fellows (including post-doctoral researchers), emeritus professors and honorary associates of the University may be appointed as a Chair provided that they meet the criteria set out in RDD 17.7.
- RDD 17.9 The role of the examination panel Chair is neutral in the assessment process and should take no part in the actual assessment of the thesis including questioning the candidate during the viva, or bear any influence on the time available for the examiners to conduct their examination. It is the role of the examination panel Chair:
  - a) to oversee, and to inform, the Research Degrees Team of the arrangements for the examination;

- b) to ensure that the examiners prepare independent Pre-Viva Report Forms (RDD 18.4) in a timely manner;
- c) to identify with the examiners the main points to be raised at the examination;
- d) to confirm with the examiners and the observer the role of the observer at the examination and in the examiners' meetings if invited to attend to answer a specific question;
- e) in cases where the submitted thesis contains a non-book component, to take account of the specific requirements and ensure that all members of the panel, the student and the observer are fully briefed as to how the examination will proceed;
- f) to chair the examination and the examiners' pre and post-examination meetings;
- g) to ensure that the examination is conducted according to the University's regulations and procedures and that the examiners are able to complete their oral examination to their satisfaction;
- h) to ensure that the Examination Report Form is completed diligently and agreed by all the examiners at the end of the examination. This should include a report on the examination and a recommendation on the award of the degree. If amendments are required, they should be specified in the relevant section of the Examination Report Form. Attachments can be added if necessary. Typographical errors may be annotated on an electronic copy of the thesis and submitted with the Examination Report Form. Corrections above the level of typographical errors must be explicitly stated in the Examination Report Form and if typographical corrections are deemed essential to the award of the degree, as opposed to suggested only, they must also be explicitly stated in the Examination Report Form.
- to ensure that any amendments specified in the Examination Report Form match the criteria / examples associated with the appropriate recommended outcome in regulation RDD 18.11;
- j) to send by email the completed Examination Report Form, and the examiners' independent pre-viva reports to the Research Degrees Team, within two working days of the *viva voce*;
- k) to clarify to participants in the examination that the recommended outcome is preliminary and subject to approval by the Research Degree

Examination Results Approval Committee, and to ensure that in the light of this the feedback given to the student is appropriate.

#### Examiners

RDD 17.10 The appointment of examiners should be made against the following criteria:

- a) Be qualified and have current experience and expertise in the field of the thesis to be examined.
- b) Have experience of UK research degree supervision to successful completion and/or examination.
- c) Collectively have experience of examining a minimum of five UK Doctoral degrees for the examination of a PhD or a minimum of five UK MPhils or Doctoral degrees for the examination of a MPhil.

An examiner should not be currently registered for a research degree, other than a Higher Doctorate, at this or any other institution.

RDD 17.11 Internal examiners should be members of academic staff at The Open University of Lecturer status or above.

Visiting professors/academics, external supervisors<sup>10</sup>, research fellows (including post-doctoral researchers), emeritus professors and honorary associates of the University may be appointed as internal examiners provided that they meet the criteria set out in RDD 17.10. Associate Lecturers who also hold an academic position<sup>11</sup> at the Open University or elsewhere may be appointed as internal examiners.

- RDD 17.12 External examiners should normally be members of academic staff at a university or research institution, at Lecturer status or above. They should not normally be from the same department as the student's external supervisor.
- RDD 17.13 Former members of The Open University staff may not be appointed as an external examiner unless they left the University at least three years previously.
- RDD 17.14 Associate Lectures, retired or emeritus staff of The Open University may not be appointed as external examiners.

<sup>&</sup>lt;sup>10</sup> Holders of a contract with The Open University to act as an external supervisor for students other than the examinee

<sup>&</sup>lt;sup>11</sup> Hold a position as an academic member of staff who is actively engaged in research, as evidenced by their CV

RDD 17.15 It is the role of the examiners to:

- a) Abide by the University's contractual confidentiality statement:
  - i. As set out in the External Examiner Acceptance form
  - ii. As set out in Appendix 5.
- b) Prepare an independent Pre-Viva Report Form, (RDD 18.4).
- c) Identify the main points to be raised at the examination.
- d) Assess with the other examiner(s) whether the student has met the requirements of the relevant degree.
- e) Make a recommendation with the other examiner(s) on the award of the degree and any amendments required.
- f) Check corrections/amendments to the thesis following the *viva voce* examination as specified in RDD 18.11.
- g) Abide by the University's contractual confidentiality statement (<u>Appendix</u> <u>5</u>).
- RDD 17.16 Once the panel is appointed all communication with the examiners on matters related to the thesis and or/the examination until such a time as there is a final outcome must be carried out through the panel Chair, the Research Degrees Team, the Chair of Research Degrees Examination Results Approval Committee or the Progress Board. The supervisors and student must only communicate via the examination panel Chair if they need to seek clarification on any matter, before or after examination.

#### Observers

RDD 17.17 One of the student's supervisors (or other member of the school approved by the Associate Dean Research) may, at the request of the student, be present at the examination in the role of observer to support the student. The request must be confirmed in writing to the Research Degrees Team. Remote participation of an observer is not permitted.

RDD 17.18 The role of the observer is to attend the *viva voce* and to:

- a) Provide the candidate with a reassuring presence.
- b) Provide post viva support to the student in the interpretation of the examination panel's requests for any amendments to the thesis.
- c) The observer must play no part in the viva, nor interact with the student or the examiners during the viva, except where there are concerns over the welfare of the student.

- RDD 17.19 In addition the observer may, at the request of the examiners, provide an explanation to the examination panel at either the pre or post-viva examination meeting on an aspect of the student's research e.g., relating to problems with access to data. The participation of an observer in these meetings should be limited to answering specific requests for information from the examiners.
- RDD 17.20 It is not permissible for any other additional persons to be present at the examination, subject to the provisions of the Special Educational Needs and Disability Act 2001.

#### 18. Examination

RDD 18.1 The examination of a MPhil or a PhD will have the following stages;

- a) Preliminary assessment of the submitted thesis by the examiners.
- b) The defence of the thesis during an oral examination.
- c) The assessment and re-examination of any revisions, as appropriate.
- RDD 18.2 Upon receipt of the thesis and associated documentation (RDD 16.2), and providing that the examination panel has been approved (RDD 17.1), the Research Degrees Team Research Degrees Coordinator where the student is registered through an Affiliated Research Centre, is solely responsible for confirming receipt to the Chair and sending copies to the panel together with a copy of Part 1 of the Candidate Declaration Form.
- RDD 18.3 Upon receipt of the thesis, the examination panel Chair should contact the examiners, the student and the observer to make arrangements for the *viva voce*. This should normally be within six weeks of the date of submission of the thesis.

#### **Independent Report Forms**

RDD 18.4 Each examiner is required to read the thesis and consider whether it satisfies the requirements for the degree as outlined in <u>Appendix 1</u>. They should each then complete and submit, in confidence and independently of all other parties, the Pre-Viva Report Form to the examination panel Chair normally a minimum of five working days before the examination. The forms should be forwarded in confidence to the Research Degrees Team, by the examination panel Chair upon receipt.

RDD 18.5 Upon receipt of the Pre-Viva Report Forms from all of the examiners, the examination panel Chair may share them in confidence across the examination panel. They should not be shared with the student, their supervisors or the observer. Any breach of the confidentiality of the forms and recommendations therein may invalidate the examination.

#### Participation

- RDD 18.6 All examiners must participate in the oral examination. It is recommended that the *viva voce* examination will take place face to face with all of the participants in the same location, however further to the provisions outlined below the viva voce examination may, at the student's or examiners' request, take place in a hybrid fashion (some participants online) or fully online (every participant engages online from separate locations).
  - a) the student must give signed consent to being examined by a panel where the external examiner(s) is/are participating by video conference or where each participant is engaging remotely;
  - b) there is reliable and effective technology, in most cases this will be video conferencing facilities, at The Open University campus or other location where the participants are located, and that this is used as the means of conducting the examination remotely;
  - c) The Open University Faculty will accept responsibility for the technical arrangements for the *viva voce* examination;
  - contingency arrangements will be made should the technology fail on the day. The backup should be of a comparable standard (e.g. Skype or telephone conferencing). Please note however that video conference is the requisite means of conducting a *viva voce* examination with a remote participant. Where a contingency is put into place the arrangement must be discussed and agreed with the student.
  - e) wherever the *viva voce* takes place, the supervisory team must ensure that the student has appropriate support before and after the examination, and written evidence of this will be provided to the Examination Panel Chair.
- RDD 19.7 The student must attend and participate in the entire viva voce examination and failure to do so will lead to an outcome of 'fail' with no automatic right to a second viva voce examination.

#### Viva voce examination

RDD 18.8 The examination panel should meet prior to the examination to:

a) Consider the preliminary reports and the thesis.

- b) Confirm the structure of the questioning and the main points to be raised at the examination.
- c) Identify any issues that require additional information from the observer.

The observer should not be present at this meeting unless RDD 18.8c applies.

- RDD 18.9 The examination should cover all aspects of the thesis and confirm that the thesis is the student's own original work.
- RDD 18.10 Following the examination the examination panel should meet in the absence of the student to discuss the recommended outcome and complete the Examination Report Form. The observer may only be present at the request of the examination panel.

#### Outcomes

RDD 18.11 The following recommendations are available to the examination panel:

- a) The student be awarded the degree.
- b) The student be awarded the degree subject to minor corrections and modifications to the thesis.
- c) The student be awarded the degree subject to substantial amendments to the thesis.
- d) The student be permitted to resubmit their thesis for re-examination and reviva following major revision.
- e) In the case of a PhD examination, the student be awarded the degree of MPhil subject to the presentation of the thesis amended to the satisfaction of the examiners and which must meet the expectations for the award as set out in <u>Appendix 1</u>.
- f) In the case of a PhD examination, the student be permitted to resubmit their thesis for re-examination and re-viva for a MPhil award following major revision.
- g) The student be not awarded the degree and not be permitted to be reexamined.

Where the panel cannot provide a unanimous recommendation please invoke regulations RDD 18.28 to RDD 18.29. The outcome should be based solely on the quality of the submission and examination. It should not be influenced by any information that would affect the student's ability to complete the corrections within the permitted time frames.

Any information provided that would support the need for a longer time frame for completing corrections can be put forward to Research Degrees Examination Results Approval Committee for their consideration.

#### Consideration of the outcome following the viva voce

- RDD 18.12 Within two working days of the *viva voce* examination, the examination panel Chair must submit the completed Examination Report Form and the Pre-Viva Report Forms to the Research Degrees Team. These will be forwarded to the Research Degrees Examination Results Approval Committee for consideration as outlined in <u>Appendix 6</u>.
- RDD 18.13 Normally within 5 working days of receipt of the Examination Report Form and the Pre-Viva Report Forms the Research Degrees Examination Results Approval Committee may:
  - Ratify the recommendation of the examination panel. Where the Committee approves a recommendation that the student be awarded the degree, the Committee will formally approve the award at this stage.
  - b) Request further clarification from the examination panel regarding the recommended outcome.
  - c) Approve an alternative outcome when in exceptional circumstances and following consultation with the examination panel, where there continues to be a demonstrable inconsistency between the recommendation of the exam panel and other approved examination results.
- RDD 18.14 Upon receipt of the decision from the Research Degrees Examination Results Approval Committee, the Research Degrees Team will send the examination outcome letter together with a copy of the Examination Report Form to the student, the supervisors and the Associate Dean Research.

#### Corrections, modifications and amendments

RDD 18.15 Where the examiners are satisfied that the student has reached the standard required for the degree but consider that the candidate's thesis requires additional explanatory information or some amendments and corrections, they may recommend that the degree be awarded subject to the candidate amending the thesis (RDD 18.11b or c). In such circumstances the following will apply:

#### Where the original outcome is 'minor corrections and modifications':

- a. Where the outcome awarded is 'subject to minor corrections and modifications' (RDD 18.11b) the student must complete and submit the corrected thesis and a document that explains how they have met the requirements to the Research Degrees Team, within three months of the date of the examination outcome letter.
- b. The corrections and modifications must be made to the satisfaction of at least one examiner as agreed by the examiners following the *viva voce*. Examiners may not make additional requirements at this stage.
- c. Upon receipt of the corrected thesis, the nominated examiner will, within one month of receipt, independently complete the Corrected Thesis Form and return it to the Research Degrees Team, making one of the following recommendations:
  - the student has completed the corrections and modifications, has met the academic requirements and should be awarded the degree for which they were examined.
  - ii. for a PhD examination the student has failed to make the corrections and modifications and should be awarded a MPhil (subject to the provisions within RDD 18.11e).
  - iii. the student should be not awarded the degree and should not be permitted to be re-examined.
- Where the recommendation is that the student be awarded the degree for which they were examined (RDD 18.15ci) the Corrected Thesis Form will be forwarded to the Chair of the Research Degrees Examination Results Approval Committee who may approve the award.
- e. Where the recommendation is that the student has not completed the corrections and modifications to the required standards (RDD 18.12cii or iii), the corrected thesis must be considered by the other examiner(s) on the panel who will independently complete a copy of the Corrected Thesis Form. All of the Corrected Thesis Forms will then be forwarded to the Research Degrees Examination Results Approval Committee for consideration as follows:
  - i. Where the examiners are not in agreement the regulations for nonunanimous decisions will be invoked (RDD 18.28 to RDD 18.29).
  - Where the examiners are in agreement the Research DegreesExamination Results Approval Committee may:

- Ratify the recommendation of the examination panel. Where the Committee approves a recommendation that the student be awarded the degree, the Committee will formally approve the award at this stage.
- 2. Request further clarification from the examination panel regarding the recommended outcome.
- Approve an alternative outcome when in exceptional circumstances and following consultation with the examination panel where there continues to be a demonstrable inconsistency between the recommendation and other approved examination results.

#### Where the original outcome is 'substantial amendments':

- a. Where the outcome of the original exam is 'subject to substantial amendments' (RDD 18.11c), the student must complete and submit the corrected thesis and an explanatory document demonstrating how they have met the requirements to the Research Degrees Team, within six months of the date of the examination outcome letter.
- b. The amendments must be made to the satisfaction of all of the examiners.Examiners may not impose additional requirements at this stage.
- c. Upon receipt of the corrected thesis, the examiners will, within one month of receipt, independently complete the Corrected Thesis Form and return it to the Research Degrees Team recommending one of the following options:
  - The student has completed the amendments, has met the academic requirements and should be awarded the degree for which they were examined.
  - ii. The student has not satisfactorily completed the amendments, or has introduced additional material that requires amendment, and should be permitted a further three months to make minor corrections and modifications. In such cases regulations RDD 18.15a to RDD 18.15e will apply because the new outcome is recommended 'Minor corrections and modifications'.
  - iii. For a PhD examination the student has failed to make the amendments and should be awarded a MPhil (subject to the provisions within RDD 18.11e).
  - iv. The student should be not awarded the degree and should not be permitted to be re-examined.

- Where the recommendation is that the student be awarded the degree for which they were examined (RDD 18.15hi) the Corrected Thesis Forms will be forwarded to the Chair of the Research Degrees Examination Results Approval Committee who may approve the award.
- e. Where the recommendation is that the student has not completed the corrections and amendments to the required standards (RDD 18.15hii or iii), the Corrected Thesis Forms will be forwarded to the Research Degrees Examination Results Approval Committee for consideration as follows:
  - i. Where the examiners are not in agreement the regulations for nonunanimous decisions will be invoked (RDD 18.28 to RDD 18.29).
  - ii. Where the examiners are in agreement the Research Degrees Examination Results Approval Committee may:
    - Ratify the recommendation of the examination panel. Where the Committee approves a recommendation that the student be awarded the degree, the Committee will formally approve the award at this stage.
    - 2. Request further clarification from the examination panel regarding the recommended outcome.
    - Approve an alternative outcome when in exceptional circumstances and following consultation with the examination panel where there continues to be a demonstrable inconsistency between the recommendation and other approved examination results.

#### Where the original outcome was 'resubmission and re-examination':

- RDD 18.16 Where the examiners are not satisfied that the student has reached the standard required for the degree, they may recommend that the thesis is revised and resubmitted for re-examination. The student must resubmit the revised thesis to the Research Degrees Team, within 12 months of the date of the examination outcome letter.
- RDD 18.17 The revised thesis should be sent to the same examiners who participated in the original *viva voce*. In exceptional cases where an examiner is no longer available a new examiner will be appointed by the Progress Board in line with regulations RDD 17.1 to RDD 17.6 and RDD 17.10 to RDD 17.16.
- RDD 18.18 The re-examination will follow the process set out in regulations RDD 18.1 to RDD 18.10.

- RDD 18.19 The examiners are required to make a judgement as to whether the candidate has, following revision and re-examination as specified by the examiners on the basis of the previous examination, met the criteria for the relevant degree.
- RDD 18.20 The following recommendations are available to the examination panel upon reexamination:
  - a) The student be awarded the degree.
  - b) The student be awarded the degree subject to minor corrections and modifications to the thesis (RDD 18.15a to e).
  - c) The student be awarded the degree subject to substantial amendments to the thesis (RDD 18.15f to j).
  - d) In the case of a PhD examination, the student be awarded the degree of MPhil subject to the presentation of the thesis amended to the satisfaction of the examiners and which must meet the expectations for the award as set out in <u>Appendix 1</u>.
  - e) The student should be not awarded the degree and should not be permitted to be re-examined.

No further re-examination will be permitted.

#### Consideration of the outcome following the re-examination after resubmission:

- RDD 18.21 Within two working days of the re-examination, the examination panel Chair will provide the Research Degrees Team, with the completed Examination Report Form and the *Pre-Viva Report Forms*. These will be forwarded together with copies of the Examination Report Form and the Pre-Viva Report Forms from the original *viva voce* to the Research Degrees Examination Results Approval Committee for consideration.
- RDD 18.22 Upon receipt of the Examination Report Form and the Pre-Viva Report Forms the Research Degrees Examination Results Approval Committee may:
  - Ratify the recommendation of the examination panel. Where the Committee approves a recommendation that the student be awarded the degree, the Committee will formally approve the award at this stage.
  - b) Request further clarification from the examination panel regarding the recommended outcome.
  - c) Approve an alternative outcome When in exceptional circumstances and following consultation with the examination panel where there continues to be a demonstrable inconsistency between the recommendation and other approved examination results.

RDD 18.23 Upon receipt of the decision from the Research Degrees Examination Results Approval Committee, the Research Degrees Team will send the examination outcome letter together with a copy of the Examination Report Form to the student, the supervisors and the Associate Dean Research.

#### Where the student is awarded an MPhil following a PhD examination:

- RDD 18.24 Where the examiners are not satisfied that the student has reached the standard required for the degree for a Doctoral degree they may, either at the original *viva voce* or following re-examination, recommend that the student be awarded the degree of MPhil (RDD 18.11e or RDD 18.20d).
- RDD 18.25 Where this recommendation is made following the original *viva voce* examination it may be an outright award or may involve minor corrections and amendments (in which case regulation RDD 18.15a to e applies), substantial amendments (in which case regulation RDD 18.15f to j applies) or resubmission and reexamination for a MPhil degree (in which case regulations RDD 18.16 to RDD 18.20 apply).
- RDD 18.26 Where this recommendation is made following resubmission and re-examination it may be an outright award or may involve minor corrections and modifications (in which case regulation RDD 18.15a to e applies) or substantial amendments (in which case regulation RDD 18.15f to j applies). The option of resubmission and re-examination is not available at this stage.

#### Where there is no award and the student is not permitted to be re-examined:

- RDD 18.27 Where the examiners are not satisfied that the student has reached the standard required for the award of a Doctoral degree and recommend that the student be not awarded the degree and not be permitted to be re-examined the Examination Report Form must include details of:
  - a) Why the candidate failed to meet the requirements of the relevant degree.
  - b) Why the examination panel is unable to recommend major revision and resubmission of the thesis.
  - c) Why, in the case of a PhD examination, a MPhil cannot be recommended.

#### Where the Examiners are not in agreement – there is a non-unanimous decision:

RDD 18.28 Where the recommendations are not unanimous immediately following the viva the Chair of the examination panel will seek a resolution during the post viva meeting. Where this is not possible, or following a non-unanimous decision following the submission of a revised thesis, the Chair of the examination panel will schedule a new meeting of the examiners to seek a resolution. If after the meeting the recommendations are still not unanimous, the Chair of the examination panel shall arrange a meeting of the examiners to seek a resolution. If this is not possible the Chair shall submit their report of the meeting(s), together with the examiners' separate reports and recommendations to the Research Degrees Examination Results Approval Committee who may:

- a) Accept a majority decision.
- b) Accept the decision of the external examiner(s).
- c) Request the Progress Board to appoint an additional external examiner.

RDD 18.29 Where an additional external examiner is appointed they shall not be informed of the recommendations of the other examiners. On receipt of the report from the additional external examiner the Research Degrees Examination Results Approval Committee will reconsider the outcome and normally accept a majority decision.

## Where the student fails to meet the deadlines for submission of amendments and/or revisions:

- RDD 18.30 Where following a *viva voce* examination the student is unable to work they may apply for a study break (RDD 8.6).
- RDD 18.31 In the absence of an approved study break students are expected to meet the deadline for the submission of their revised thesis. The Research Degrees Team is not authorised to accept any thesis submitted after the deadline. In such circumstances the matter will be referred Progress Board together with any evidence of mitigating circumstances which led to the failure to meet the deadline. The Progress Board may or may not accept the late submission.

#### **19.** Post Award Requirements

RDD 19.1 Following confirmation that the academic requirements for the award of the degree have been met students are required to submit a copy of their thesis and any associated documentation/materials to the University Library in accordance with the guidance within <u>The Open University thesis submission guidelines</u>.
 Students are expected to complete this within one week of the award letter. A degree certificate will only be issued upon completion of this requirement.

#### Embargo or restricted access to a thesis

RDD 19.2 The Open University has an open access policy on research outputs. It is therefore an expectation that a research degree thesis is made publicly available online through Open Research Online.

Students are encouraged to make any research data publicly available online through the Open Research Data Online repository.

- RDD 19.3 Requests for embargo of a thesis should usually be made, and approved, at the point of application. Where it is necessary to apply for confidentiality of the thesis after registration, the application should be made to the Research Degrees Team for joint consideration by the Progress board, but it is not guaranteed that an application for an embargo will be approved. No retrospective requests will be approved once the student's thesis is available on Open Research Online.
- RDD 19.4 An application for confidentiality will normally only be approved in order to enable a patent application to be lodged or to protect commercially, nationally classified or politically sensitive material. A thesis shall not be restricted in this way in order to protect research leads. In consideration for theses containing a substantial amount of commercially publishable creative writing or artistic material, the student can redact sections of the thesis before making it freely available online but only if an intact and complete version of the thesis is still held by the University Library.
- RDD 19.5 Where an embargo is warranted and justified the normal maximum period of confidentiality is two years, in exceptional circumstances the Progress Board may approve a longer period.

#### 20. Appeals and Complaints

- RDD 20.1 A student may make a request for the academic body charged with making decisions on admission, assessment, student progression or award to review a decision. Students may make such an appeal against a decision providing that they meet the criteria outlined in the <u>University's appeals process</u>.
- RDD 20.2 A student may express their dissatisfaction concerning the provision of a programme of study or related academic or administrative service, which is not an appeal against a decision. Students may make such a complaint using the University's complaints process.
- RDD 20.3 A student must not take their appeal or complaint outside of the University until all internal processes have been exhausted and have been deemed unable to resolve the complaint or appeal.

## **Alternative format**

If you require this Research Degree by Distance Regulations document in an alternative format, please contact the Research Degrees Office via <u>research-degrees-</u> <u>office@open.ac.uk</u>.

## **Further clarification**

If you have any queries around the content provided within this document and how to interpret it, please contact your Research Degrees Team via research-degrees-office@open.ac.uk. Alternatively, you can contact your Student Support Team through the 'Contact Us' option on the <u>Help Centre</u> if you are a current Open University student.

#### Feedback

If you have any comments about this policy document and how it might be improved, please submit these to <u>research-degrees-office@open.ac.uk</u>.

#### **Document Information**

Version number: 1.0 Approved by: Research Committee Effective from: 1 August 2024 Date for review: May 2025



## **Appendix 1: Degree characteristics**

The Open University's research degrees graduates are expected to meet the attributes outlined in the <u>QAA 'Master's Degree Characteristics Statement'</u> or the '<u>QAA Doctoral</u> <u>Degree Characteristics Statement'</u> as appropriate.

The Open University's research degrees are awarded to candidates who have demonstrated that they have met the descriptors specified in the <u>QAA Framework for Higher Education</u> <u>Qualifications of UK Degree-Awarding Bodies (October 2014).</u>

#### A. Master of Philosophy

Graduates of research master's degrees (including the MPhil) typically have:

(Source: <u>QAA's '2010 Master's Degree Characteristics'</u> and '2014 QAA Characteristic Statement Master's Degree')

- a. subject-specific attributes:
  - i. An in-depth knowledge and understanding of the discipline informed by current scholarship and research, including a critical awareness of current issues and developments in the subject.
  - ii. The ability to study independently in the subject.
  - iii. The ability to use a range of techniques and research methods applicable to advanced scholarship in the subject.
- b. generic attributes (including skills relevant to an employment-setting) A range of generic abilities and skills that include the ability to:
  - i. Use initiative and take responsibility.
  - ii. Solve problems in creative and innovative ways.
  - iii. Make decisions in challenging situations.
  - iv. Continue to learn independently and to develop professionally, including the ability to pursue further research where appropriate.
  - v. Communicate effectively, with colleagues and a wider audience, in a variety of media.
- c. Where a student is pursuing an MPhil following initial registration on to a Professional Doctorate
  - i. enabling students to specialise or to become more highly specialised in an area of employment or practice related to a particular profession
  - ii. supporting progression towards professional registration in a particular profession.

#### Descriptors for a higher education qualification at Master's level

(Source: QAA Framework for Higher Education Qualifications of UK Degree-Awarding Bodies (October 2014))

Master's degrees are awarded to students who have demonstrated:

- a systematic understanding of knowledge, and a critical awareness of current problems and/or new insights, much of which is at, or informed by, the forefront of their academic discipline, field of study or area of professional practice;
- a comprehensive understanding of techniques applicable to their own research or advanced scholarship;
- originality in the application of knowledge, together with a practical understanding of how established techniques of research and enquiry are used to create and interpret knowledge in the discipline;
- conceptual understanding that enables the student;
- to evaluate critically current research and advanced scholarship in the discipline;
- to evaluate methodologies and develop critiques of them and, where appropriate, to propose new hypotheses.

Typically, holders of the qualification will be able to:

- deal with complex issues both systematically and creatively, make sound judgements in the absence of complete data, and communicate their conclusions clearly to specialist and non-specialist audiences;
- demonstrate self-direction and originality in tackling and solving problems, and act autonomously in planning and implementing tasks at a professional or equivalent level;
- continue to advance their knowledge and understanding, and to develop new skills to a high level.

And holders will have:

- The qualities and transferable skills necessary for employment requiring:
- the exercise of initiative and personal responsibility;
- decision-making in complex and unpredictable situations;
- the independent learning ability required for continuing professional development.

#### **B.** Doctor of Philosophy

Graduates of a doctoral degree should be able to:

(Source: <u>QAA 'Doctoral Degree Characteristics Statement'</u> and '2014 QAA Characteristic Statement Doctoral Degree')

- a) search for, discover, access, retrieve, sift, interpret, analyse, evaluate, manage, conserve and communicate an ever-increasing volume of knowledge from a range of sources;
- b) think critically about problems to produce innovative solutions and create new knowledge;
- plan, manage and deliver projects, selecting and justifying appropriate methodological processes while recognising, evaluating and minimising the risks involved and impact on the environment;
- exercise professional standards in research and research integrity, and engage in professional practice, including ethical, legal, and health and safety aspects, bringing enthusiasm, perseverance and integrity to bear on their work activities;
- e) support, collaborate with and lead colleagues, using a range of teaching, communication and networking skills to influence practice and policy in diverse environments;
- appreciate the need to engage in research with impact and to be able to communicate it to diverse audiences, including the public;
- g) build relationships with peers, senior colleagues, students and stakeholders with sensitivity to equality, diversity and cultural issues.

Furthermore, doctoral researchers are increasingly being encouraged to develop their foreign language and enterprise skills, and to cultivate business acumen.

All doctoral graduates will have developed during the course of their research additional specialist knowledge within their discipline, while those who have studied a professional doctorate are likely to have been required to have particular professional experience that informs the topic of their research studies. They may well also have been required to engage in further study related to that professional field as part of their doctorate.

Finally, doctoral graduates are able to prepare, plan and manage their own career development while knowing when and where to draw on support.

#### Descriptors for a higher education qualification at Doctoral level

(Source: QAA Framework for Higher Education Qualifications of UK Degree-Awarding Bodies (October 2014))

Doctoral degrees are awarded to students who have demonstrated:

- the creation and interpretation of new knowledge<sup>12</sup>, through original research or other advanced scholarship, of a quality to satisfy peer review, extend the forefront of the discipline, and merit publication
- a systematic acquisition and understanding of a substantial body of knowledge which is at the forefront of an academic discipline or area of professional practice
- the general ability to conceptualise, design and implement a project for the generation of new knowledge, applications or understanding at the forefront of the discipline, and to adjust the project design in the light of unforeseen problems.
- a detailed understanding of applicable techniques for research and advanced academic enquiry.

Typically, holders of the qualification will be able to:

- make informed judgements on complex issues in specialist fields, often in the absence of complete data, and be able to communicate their ideas and conclusions clearly and effectively to specialist and non-specialist audiences.
- continue to undertake pure and/or applied research and development at an advanced level, contributing substantially to the development of new techniques, ideas or approaches.

And holders will have:

• the qualities and transferable skills necessary for employment requiring the exercise of personal responsibility and largely autonomous initiative in complex and unpredictable situations, in professional or equivalent environments.

<sup>&</sup>lt;sup>12</sup> Professional doctorates aim to develop an individual's professional practice and to support them in producing a contribution to (professional) knowledge.

## **Appendix 2: The code of practice for supervisors and research students**

This code of practice sets out guidelines for the conduct of the relationship between research students and supervisors. It defines the responsibilities of students and supervisors, suggesting what each can reasonably expect of the other, and it gives examples of good supervisory practice that support the principles as set out in the supervision policy.

If the code of practice is to be effective there must be a continual process of negotiation between students and their supervisors. The code is intended to provide a framework for research in an atmosphere of scholarship and collegiality.

The code is designed to enable students to complete their degrees successfully within the expected time frames, as described in the Research Degrees Regulations (*RDD 6.4*)

#### **Responsibilities of the supervisors**

Supervisors are responsible for the academic progress and pastoral or personal support of their students, and for dealing with administrative matters. They should provide the guidance and support necessary for successful completion of the research project. Supervisors are expected to have undertaken supervisory training and be committed to ongoing development of supervision skills.

Supervisors are responsible for:

- Establishing a framework for supervision, at the beginning of the student's research, including arrangements for regular supervisory meetings and key milestones during registration.
- b) Defining the role of each supervisor.
- c) Meeting the student regularly and frequently, at the intervals agreed at the beginning of the research project and in line with the supervision policy.
- d) Being accessible to give advice by whatever means is most suitable, taking into account the location of both the supervisor and student, and the mode of study.
- e) Making sure the student has up-to-date supervisor contact details, including when away from the normal place of work.

- f) Giving assistance in defining the topic and objectives of research to be undertaken. It is important that this is agreed between the student and supervisors at an early stage.
- g) Making sure that the project:
  - o falls within the supervisors' area of expertise;
  - o can be completed with the resources available;
  - o can be completed within the prescribed period of study;
  - is suitable for the degree that the student intends to take;
  - for funded students can complete within the period of the studentship.
- h) Support the student in their professional development and specifically undertake a training needs analysis referenced to the Vitae Researcher Development Framework. In particular, making sure that students know about research training provided by the University and by the discipline, ensuring they are aware of attendance requirements and the means of planning and recording their development. The skills analysis should be reviewed on an annual basis.
- Seeing that the health and safety policies of the University and of the discipline or Affiliated Research Centre are brought to students' attention and explained.
- j) Ensuring that their students understand good research practice and the principles of research integrity as set out in the Research Code of Practice, including ethics review, research conduct, plagiarism (see PGR Plagiarism and Research Misconduct Policy) and any hazards or risks associated with research work (see Section 5 of the Research Code of Practice) and how they can be dealt with. Ensuring that safety and other relevant procedures are followed.
- Ensuring ethics review has been undertaken and approval in place, where applicable.
- In agreement with Faculty or Affiliated Research Centre colleagues ensuring that suitable alternative support is arranged if the supervisors are going to absent for a period of three months, or longer.
- m) Responding promptly and constructively to written work, within the schedule agreed at the beginning of the project.

- n) Keeping to the monitoring and reporting timetable agreed at the beginning of the project. This will include the regular progress monitoring reports.
- Ensuring that examiners are nominated in good time, so that the examination can go ahead as soon as possible after submission of the thesis.
- p) Ensuring that the student has an opportunity to participate in a *mock viva voce.*
- q) Ensuring that at the beginning of their studies students understand the requirements for submitting non-book content as part of their thesis and guiding them through the process in line with relevant guidelines.
- Maintaining records of formal supervision meetings as agreed with students and in such a way they can be accessed and understood by anyone with a legitimate need to see them.
- s) For those students who enter the UK on a Student Route visa, ensuring any breaches to Student Route visa compliance are reported.

Students can also reasonably expect their supervisors to:

- a) Treat them professionally and see that they get proper credit for their work.
- b) Give advice about the proposed research project and the standard expected for the degree the student intends to take.
- c) Arrange a supervision meeting as soon as possible after registration. This would usually be within the first week for full-time students but may take longer to arrange for part-time students.
- d) Make sure that the first meeting covers the areas set out in Good supervisory arrangements and practice below or, if that is not possible, that those areas are covered in another way.
- e) Suggest some directed reading before registration. This might be general background reading so that the student can discuss the topic with the supervisors soon after registration, or it might be the beginning of a literature review.
- f) Offer advice about literature sources and other research resources.
- g) Deal promptly with any research problems.
- h) Take an active role in introducing the student to meetings of learned societies, seminars and so on, and to other researchers in the field.

- i) Offer advice about the presentation and publication of research work, and make sure that attribution is discussed before presentation/publication.
- j) Put the student in touch with specialists inside or outside the University or Affiliated Research Centre if part of the research falls outside the supervisors' expertise. If appropriate, the supervisors should recommend the appointment of specialists as internal or external supervisors.
- k) Provide support by encouragement and constructive criticism and advice.

#### **Responsibilities of the student**

Research students are expected to:

- a) Work conscientiously and independently within the guidance offered. While it is important to keep supervisors informed and to show work to them, students should be self-directed.
- b) Participate fully in research training provided by the University and the discipline or the Affiliated Research Centre as required, aligned with their professional development needs.
- c) Come to supervisory meetings well prepared and with a clear agenda.
- d) Before the end of the first year (the first 24 months for part-time students), have the area of research defined, be acquainted with the necessary background knowledge, complete the literature review and have a provisional framework for the progress of the research, with a timetable for the rest of the research period and ensure that ethical approval has been sought.
- e) Maintain progress according to the timetable agreed with the supervisors at the outset.
- f) Present written material in time for comment and discussion before going on to the next stage. As groundwork for the thesis, students should write rough drafts of potential chapters as soon as possible. Those in the sciences should keep a systematic record of all experimental work attempted and accomplished. It is good practice for students in other disciplines to keep log-books of their research.
- g) Ensure that their English is good enough for the presentation of a thesis. Those whose first language is not English should seek advice. (This does not apply to students who have permission to submit their theses in Welsh or Gaelic.)

- h) Write regular reports, as agreed at the outset, on the progress of the research
- Ensure they adhere to the <u>Research Code of Practice</u>, the Research Degree Regulations, and the Conditions of Registration for Postgraduate Research Students including the payment of any fees due.
- j) Tell the University, and the Affiliated Research Centre where applicable, of any disruptions, special needs or changes which might affect their study.
- k) Be familiar with the regulations and policies relevant to their registration and award.
- Maintain research records in such a way they can be accessed and understood by anyone with a legitimate need to see them.
- Maintain records of formal supervision meetings as agreed with supervisors and in such a way they can be accessed and understood by anyone with a legitimate need to see them.

Supervisors can also reasonably expect students to:

- Produce a substantial amount of written work, even if only in draft form, before the end of the first year (24 months for part-time students). The interpretation of 'substantial' should be agreed between supervisors and students at the outset.
- b) Tell their supervisors about other people with whom they discuss their work.
- c) Discuss with their supervisors the form of guidance and kind of comment they find most helpful.
- d) Fully engage in the induction process.
- e) Take the initiative in raising problems or difficulties in a timely manner, however elementary or trivial they seem. Students as well as supervisors have a responsibility to initiate contact and raise questions.
- Recognise that supervisors may have many other demands on their time.
   Students should hand in work in good time and give adequate notice if they ask supervisors for unscheduled meetings or to provide references.
- g) Ensure that when publishing any part of their thesis work their co-authors are appropriately included. Ensure that where the Open University is given as the student's academic affiliation that submission for publication is with the prior knowledge and approval of the appropriate academic staff at the Open University which would normally be a student's supervisor.

#### Good supervisory arrangements and practice

The following points are recommended to students, supervisors, disciplines and Affiliated Research Centres as good supervisory arrangements and practice.

#### Supervision

At their initial meeting the supervisors and the student should draw up a written agreement on the role of each supervisor and arrangements for supervisory support.

#### **Supervision meetings**

Students and supervisors should have regular meetings at which academic advice is given and through which progress is monitored.

Notes should be retained of formal meetings, in accordance with the supervision policy. This is particularly important at the beginning of the research, so that the project makes a good start. It cannot be too strongly stressed that the success of research projects depends largely on the help and guidance offered by supervisors, especially in the early stages of the work. Close contact at that time is essential if later difficulties are to be avoided.

#### **Frequency of meetings**

This will depend on the student's circumstances (full-time or part-time) and the nature and stage of the research project. Meetings with full-time students will usually be face to face; however, other arrangements may also be used such as telephone, video conference and Skype. Supervisory meetings with part-time students should be arranged according to whatever means of communication is most appropriate, ideally with at least one supervision meeting face-to-face.

Subject to the minimum requirements as outlined in regulation RDD 4.9, the frequency of supervision meetings will vary during the course of a student's research programme especially at key times such as: during the first months of study, prior to the upgrade assessment period; and approaching thesis submission. Supervisors may also choose to schedule additional meetings with students to help meet their individual learning needs.

Arrangements for supervisory support, including the frequency of meetings, must be agreed at the first meeting, and the schedule must be adhered to by students and supervisors.

#### The first meeting

The first meeting between student and supervisors is particularly important in establishing a provisional framework for future support and getting the student's academic work off to a good start. The following areas should be covered in the first meeting:

• role of each supervisor;

- frequency of future meetings;
- timetable for early meetings;
- arrangements for seeing and commenting on written work;
- monitoring arrangements and timetable;
- safety;
- ethics and integrity;
- research facilities available;
- University and discipline, or Affiliated Research Centre training programmes and attendance requirements;
- relevant protocols and codes of practice including ethics review, standards of academic conduct, plagiarism and this code;
- general framework for the whole research project;
- detailed plan for the early stages of the research project.

#### Subsequent meetings

Regular meetings, in accordance with the supervision policy and agreed schedule, are essential to monitor progress and agree timetables for the future. The research timetable should be committed to paper so that supervisors can see whether deadlines have been met.

The length of meetings will vary. For full-time students' meetings of an hour or so are usual. For part-time students, whose meetings are less frequent, they will be longer.

At the beginning of registration, it is important that student and supervisor together undertake an assessment of the student's professional development needs and that skills development is regularly monitored throughout registration.

#### **Monitoring progress**

Supervisors use different methods to monitor their students' progress, and they should agree with the student at the initial meeting how it is to be done. Monitoring may take the form of a formal review of progress and forward planning or a discussion of general matters relating the student's research. Students and supervisors are required by the University's Research Degrees Committee to submit a regular report to the Associate Dean Research on the progress of their students, and this should be taken into account when working out a monitoring schedule.

The University's Research Degrees Committee requires a substantial review of progress for full-time students shortly before the end of the first year, for part-time students before the end of the two-year upgrade period. A meeting between the Head of School and the student is required during the first year of registration for full-time students, during the upgrade period for part-time students. The timetables agreed at supervision meetings should be used to see whether deadlines are being met and progress is being made.

Students should prepare progress reports for their supervisors at regular agreed intervals.

Where supervisors have concerns about the quality of progress of a student's work they should implement the procedures for managing unsatisfactory progress, with support from the Head of School and Associate Dean Research.

Associate Deans Research are accountable for research student progress.

They are required to ensure that students in their academic unit make adequate academic progress, and to take any action required to enable students to meet their submission dates. They are also responsible for making sure that students receive copies of their progress monitoring reports when they have been endorsed.

#### **Changes in supervision**

Students have the right to discuss and criticise the supervision they are receiving. Initially, any concerns should be raised with supervisors at the regular supervision meetings. If they cannot be resolved, the student should discuss the difficulties with their third party monitor and the Head of School, or the Research Degrees Team.

If the problem cannot be resolved new supervisors will be appointed, but there may be difficulties in finding a replacement supervisor who has experience of the thesis subject area.

# **Appendix 3: Procedures for addressing failure to make satisfactory academic progress**

- 1) The registration of all research degree students is subject to satisfactory academic progress.
- 2) Supervisors and Associate Deans Research, and the Affiliated Research Centre Research Degrees Coordinator where applicable, are responsible for monitoring and reporting on research student progress and, are accountable to the University's Research Degrees Committee for these activities.
- 3) These procedures seek to reconcile the interests of the student and the staff responsible for their studies as well as those of the University whilst ensuring that the wider expectations of fairness are met. They are concerned with both responsibilities and entitlements and are intended to reflect the principles of natural justice, as well as being transparent and timely.
- 4) Where the academic progress of a student is unsatisfactory, the supervisors are required to arrange a meeting with the student to:
  - a) Inform the student that their progress is unsatisfactory.
  - b) Explain clearly why their progress is unsatisfactory and what they must do to address the situation.
  - c) Explore with the student the reason(s) why they have not made satisfactory progress and suggest strategies for overcoming any problems or difficulties identified by the student.
  - d) Remind the student that research degree registration is subject to satisfactory academic progress.
  - e) Set clear tasks<sup>13</sup> for the student to complete by specified deadlines to allow them to demonstrate whether satisfactory progress can be made.

<sup>&</sup>lt;sup>13</sup> The tasks set may be written and/or practical and should be appropriate to the student's project and the stage of her/his studies.

- f) After the meeting, write to the student to:
  - i. Confirm the discussion of points a) to e) as outlined above.
  - Encourage the student to seek help and advice from someone else (e.g. the Head of School, third party monitor or Associate Dean Research) if they have concerns or difficulties that they do not wish to discuss with the supervisors.
  - Warn the student that if they are unable to make satisfactory
     academic progress the Head of School<sup>14</sup> will be asked to recommend
     to the Progress Board that the student's registration is terminated.
- g) Inform the Head of School that the student's progress is unsatisfactory and the action being taken to address the situation.
- 5) Where the academic progress of a student is unsatisfactory, the Head of School, or delegate acting on behalf of the Head of School, or the Affiliated Research Centre Research Degrees Coordinator, where applicable, is required to arrange a meeting with the student<sup>15</sup> to:
  - a) Explore the reason(s) why s/he has not made satisfactory progress.
  - b) Suggest strategies and/or take appropriate action to overcome any problems or difficulties identified by the student.
  - c) check that the student understands:
    - i. why their progress is unsatisfactory.
    - ii. what they have to do to demonstrate whether satisfactory progress can be made by the specified deadlines.
    - iii. research degree registration is subject to satisfactory progress.
    - iv. if they are unable to make satisfactory progress the termination of her/his registration will be recommended to the University's Progress Board.
  - Discuss the situation with the supervisors suggesting strategies and/or taking appropriate action to overcome any problems or difficulties.

<sup>15</sup> If the student declines to attend a meeting with the Head of School, the process outlined in 5 (a) - (c) should be undertaken by correspondence

<sup>&</sup>lt;sup>14</sup> If the Head of School is also one of the student's supervisors, the Associate Dean Research should be involved.

- 6) If in spite of action being taken as outlined above, a student is unable to demonstrate satisfactory progress, the supervisors and Head of School, or Affiliated Research Centre Research Degrees Coordinator where applicable, should:
  - Inform the student that their progress remains unsatisfactory. a)
  - b) Confirm to the student that a formal recommendation for the termination of their registration will be made to the Progress Board.
  - c) Check whether the student would prefer to withdraw from study.
- 7) The supervisors are responsible for preparing a written report, working with the Head of School or discipline, or the Affiliated Research Centre Research Degrees Coordinator where applicable, recommending the termination of a student's registration for failure to make satisfactory progress, to the University's Progress Board. The report should:
  - a) outline why the student's progress is unsatisfactory
  - b) provide details of the action taken to address the situation.
  - confirm that the student has: c)
    - i. received written warnings about their unsatisfactory progress and the implications of not being able to demonstrate satisfactory progress
    - ii. had an opportunity to discuss the situation with the Head of School, or delegate, or the Affiliated Research Centre Research Degrees Coordinator, where applicable
    - iii. been encouraged to seek help and advice from other appropriate members of staff
  - d) Include appropriate documentary evidence. This must include all of the agreed notes from the formal supervision meetings and a complete record of progress reports.

The report must be ratified by the Head of School, or the Affiliated Research Centre Research Degrees Coordinator where applicable, and copied to the student before being sent to the Head of Research Degrees.

- The report will be referred to the Progress Board, who may:
  - a) ratify the recommendation that the student's registration should be terminated for failure to make academic progress
  - arrange for the student's work to be assessed by a suitably qualified b) external assessor

8)

c) allow the student to remain registered for a specified period subject to appropriate conditions and requirements.

In the case of (b) a decision about the termination of the student's registration will be made on receipt of the external assessor's report.

9) Should the Progress Board ratify the recommendation to terminate the student's registration (8a above) they will send a formal letter to the student informing them of the decision. The letter will include information on the University appeals/complaints process.

## **Appendix 4: Conflicts of Interest**

The non-exhaustive list below represents potential conflicts of interest that should be taken into account when appointing examination panels.

- a) Plans to employ the candidate.
- b) Co-publication with the candidate, the supervisor, Chair (within the last five years) or an intention to do so. Please note that where there are a significant number of publications the five year rule may be superseded by (e) below.
- c) Submission of a research funding application in which the candidate or the supervisors are involved.
- d) Where a close personal relationship is defined as 'where two adults are married or in a de facto relationship, or two adults who are not married or in a de facto relationship live together and provide each other with domestic support and personal care'.
- e) Involvement, past or present with the candidate, the supervisors or other members of an examination panel in a close professional or contractual relationship.
- f) Is related to another member of the examination panel.
- g) A past student of any of the supervisors, with an ongoing professional relationship with the supervisors.
- h) Acted on a regular basis in the capacity of an external examiner for a particular supervisor and/or department or Affiliated Research Centre, where applicable.
- i) Acted as an external supervisor for another current or recent student in that department or Affiliated Research Centre, where applicable.
- j) Acted as a third party monitor for the candidate.

Where an internal examiner has previously acted as a mini viva assessor they are not on that basis alone deemed to have a conflict of interest.

The non-exhaustive list below represents potential conflicts of interest that should be taken into account when appointing supervisors.

- a) Involvement, past or present with the applicant and/or other members of the supervisory team in a close personal relationship. Where a close personal relationship is defined as 'where two adults are married or in a de facto relationship, or two adults are not married or in a de facto relationship live together and provide each other with domestic support and personal care'.
- b) Involvement, past or present with the applicant and/or other members of the supervisory team in a close professional or contractual relationship outside the bounds of normal academic practice. Normal academic practice would include for instance co-authoring papers or applying for grants.
- c) Is related to the applicant or another member of the supervisory team.

# **Appendix 5: The Open University's confidentiality statement**

Members of staff, including external examiners, may in the course of their duty with the University have access to confidential information, in particular, that relating to assignments, examination papers and marks, as well as personal information on applicants, students, graduates and staff. Such information should not (either during or after service with the University) be divulged without due authorisation. All members of staff must abide by the provisions of the Data Protection Act and should inform themselves of the University's Code of Practice, available from Heads of Units.

External examiners must comply with the confidentiality statement as set out in the External Examiner Acceptance form.

Staff are not normally required to give any written undertaking of secrecy in connection with their work, but the University may make exceptions to this practice in certain circumstances. A report of any such exceptions and a brief statement of the reasons will be made to the OU and BUCU (University College Union) Negotiating Committee each year.

## **Appendix 6: Research degree examination recommendations**

Following a research degree examination or re-examination a recommendation is made by the examination panel to the Research Degrees Examination Results Approval Committee.

Recommendation will be considered as follows:

- 1) Where the recommendation is that:
  - a) The student be awarded the degree (RDD 18.11a) or
  - b) The student be awarded the degree subject to minor corrections and modifications to the thesis (RDD 18.11b) or
  - c) The student be awarded the degree subject to substantial amendments to the thesis (RDD 18.11c),

The completed Pre-viva report forms and the Examination report form will be considered by:

- i. The Chair or Deputy Chair of the Committee
- ii. A member of the committee within the subject area
- iii. A member of the committee outside the subject area.
- 2) Where the recommendation is that:
  - a) The student for a PhD be awarded a MPhil (RDD 18.11e) or
  - b) The student be permitted to resubmit their thesis for re-examination following major revision, (RDD 18.11d) or
  - c) The student for a research degree be not awarded the degree and not be permitted to be re-examined (RDD 18.11g)

The completed *Pre-viva* report forms and the Examination report form will be considered by all members of the Committee.

Where the examiners are not in agreement (RDD 18.28) the completed Pre-viva report forms and the Examination report form will be considered by all members of the Committee.

## **Appendix 7: Exceptional circumstances**

This is an account of what is considered to be a definition of Exceptional Circumstances with a list of examples of circumstances that are normally considered to be exceptional, and those that are normally not. Whilst the term 'exceptional' occurs throughout the Research Degrees Regulations, this Appendix is relevant to:

### Research degree qualification regulations specifically for Master of Philosophy and Doctor of Philosophy

- RD 8.6
- RDD 9.1
- RDD 14.2
- RDD 14.5
- RDD 17.6

#### **Definition and examples**

Definition of Exceptional Circumstances

- 1. An exceptional circumstance is an event or problem that was not expected and can be proven to have prevented a student from being able to progress with their research degree, to the best of their abilities. Such a circumstance would be unpreventable and outside of the control of the student.
- Examples of Exceptional Circumstances which may be considered are listed below. Each matter will be dealt with on a case-by-case basis. For an exceptional circumstance to be considered it should normally be reported at the time and not retrospectively.
- 3. Exceptional Circumstances:
  - a) Exceptional medical circumstances e.g. hospitalisation, or incapacitation through injury, physical or mental health crises.
  - b) Long term or chronic physical or mental health illness that worsens temporarily or permanently.
  - c) Close bereavement. 'Close' would be partner, child, parent, sibling, grandparent and grandchild. It is recognised that those considered close may vary according to cultural context or individual circumstance.

Housemates or very close friends may also be considered as 'close'. Close bereavement, which in an employment context, would lead to compassionate leave.

- d) Death of a registered assistance animal.
- e) Unanticipated change in caring responsibilities.
- f) A serious and unexpected disruption to personal or family life.
- g) Victim of a serious crime/experience of harassment or assault of any type.
- b) Disabilities or registered caring responsibilities for which reasonable adjustments are not yet in place and where the delay is not due to the student.
- Exceptional and foreseeable transport difficulties that could not be avoided e.g. cancelled flights. This does not include every-day issues e.g. traffic congestion, missed buses or trains.
- j) Legal proceedings requiring attendance (e.g. jury service; as a witness).
- k) Military conflict, natural disaster, pandemic, or extreme weather event.
- I) Exceptional and unforeseen financial hardship.
- 4. Examples of Circumstances that are not Exceptional and so will not normally be considered:
  - a) Lack of awareness of deadlines: Upgrade process; end-registration date; corrected. thesis submission deadline.
  - b) Failure to request a study break at the time of need.
  - c) A change in the scope or direction of a research project.
  - d) Death of a pet.
  - e) Weddings.
  - f) Constraints arising from paid employment.
  - g) Holidays.
  - h) Moving home.
  - i) Disabilities for which reasonable adjustments have been made.
  - j) Planned health appointments.
  - k) Failure, loss or theft of data, a computer or other equipment.
  - I) Poor time management.
  - m) Poor project management.