



# Deferring your Microcredential Policy

## (2021/2022)

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## Summary of policy

This policy sets out:

- how you can get support, when needed, due to personal, unforeseen or uncontrolled circumstances that impact your studies and you need to apply for a deferral
- the procedure that you must undertake, should you wish to defer your Open University microcredential

### Summary of significant changes since last version

This is a new policy document.

## Scope

### Who and which circumstances this policy covers

This policy applies to all Open University microcredentials starting from August 2021. This policy applies to you if you are currently studying an Open University microcredential via the FutureLearn platform.

This policy does not apply to you if you are studying any other modules and/or qualifications offered by The Open University.

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## Related Documentation

Refer to the following documentation in conjunction with this document:

- Terms and Conditions (Microcredentials)

### The Open University Student Charter Values

This policy aligns with the following [Open University Student Charter](#) Values:

1. We treat each other with courtesy and respect, respecting the rights of individuals to hold different beliefs and views and to express them appropriately.
2. We value diversity and challenge inequalities and we are stronger for doing so.
4. We communicate with each other in ways which are clear, relevant, accurate and timely.
7. We act ethically and transparently, providing and making use of fair and open means to deal with our concerns and grievances, learning from them.
9. As students, we share the responsibility for learning and make a commitment to study and research using the resourcing and support services available, upholding the highest standards of academic integrity.

## Introduction

The Open University wants you to be able to do your best in your microcredential study. However, we know that sometimes events happen which mean that you cannot submit your microcredential assessment by the deadline.

The Open University recognises that you may need to change your study plans to support your personal circumstances. The Open University is committed to helping you achieve your study goals by offering options for deferring your microcredential assessment.

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# Policy

## 1. Purpose

This policy provides you with details on how you can apply for deferring your assessment submission on your microcredential.

1.1. The objectives of this policy are:

1.1.1. Inform you of the consequences for non-submission of your microcredential assessment

1.1.2. Inform you of The Open University's position on granting extensions to submission dates for your microcredential assessment

1.1.3. Inform you of the procedure for requesting a 'microcredential deferral'

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## 2. Policy principles

You can apply to defer the submission of your assignment on your microcredential offered by The Open University. If your deferral is approved, you will be registered on the next available course start date of your microcredential. This process is called 'microcredential deferral'.

Please see the Procedures section which provides details on how you can apply for a microcredential deferral.

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## 3. Non-submission of your microcredential assessment

If you fail to submit your assessment and do not contact FutureLearn to arrange a formal deferral, The Open University will issue you with a 'Fail: No Resit/No Resubmission' for your microcredential result. You will not be allowed another opportunity to submit your assessment and will not be eligible to repeat study of that microcredential at a reduced fee. Should you wish to repeat study of that microcredential at a later date, you will need to reregister for your microcredential on the FutureLearn platform and pay your microcredential fee in full.

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## 4. Microcredential Extensions

Extensions to submission dates for Open University microcredentials are not permitted.

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## 5. Further Help

If you are still unsure what to do, or need help with your request, you should contact [FutureLearn Microcredential Support](#) for advice.

## Procedure

You may request deferral at any point up to the last working day **before** the assessment submission deadline date for your microcredential. Deferral requests made after the assessment submission deadline will not normally be considered.

If you're unable to submit your assessment on time and/or unable to continue with your microcredential, you must contact [FutureLearn Microcredential Support](#) and formally request a deferral.

**You can only request a deferral once on each microcredential course.** If you have already been granted a deferral on the same microcredential previously, your deferral request may be rejected.

If your deferral request has been approved, you will normally be registered onto the **next available microcredential course start date.**

If you are unable to continue your study at the next microcredential course start date due to personal and/or extenuating circumstances, please contact [FutureLearn Microcredential Support](#).

In the event that there are no upcoming course starts on the microcredential you wish to defer from, please contact [FutureLearn Microcredential Support](#) where we will discuss your study options.

You may be asked to provide evidence to support your request for deferral. This will be discussed with you at the time of your request.

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## Glossary of terms

### **Microcredential/Microcredential Course**

This means a course studied online and consists of between 100-150 hours of study time (including the Summative Assessment) for which academic credits are awarded.

### **Microcredential Course Start Date**

This means the date on which teaching of a Microcredential officially begins. There may be communication or access to learning facilities via FutureLearn, before this date. You will be informed of the Microcredential Course Run when you register and/or at the time of applying for a deferral.

### **Microcredential Deferral**

This means deferring the submission of your assignment on your microcredential offered by The Open University to the next available course start date.

### **Registration**

This means the process by which you become a Student of The Open University. FutureLearn manages the registration process on behalf of The Open University. Subject to the Terms and Conditions you may register for a Microcredential.

### **Student**

This means a student studying for a Microcredential. As a Microcredential student, FutureLearn may also refer to you as a 'Learner'.

### **Us/We/Our**

This refers to The Open University and the Student.

## Further clarification

### **FutureLearn Support Team**

For more information about Registration and fees, or to change or cancel your studies please contact FutureLearn via [mc.support@futurelearn.com](mailto:mc.support@futurelearn.com).

## Alternative format

If you require this document in an alternative format, please contact us via <http://www.open.ac.uk/contact/>.

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