



Signing in from outside of the UK: for Microcredential Learners

2024/25

You may find problems in signing into Open University websites from some locations.

The locations we are aware of are:

- Crimea Region / Sevastopol
- the so-called Donetsk People's Republic (DNR) / Luhansk People's Republic (LNR)
- Cuba
- Iran
- North Korea
- Syria

In some of these locations Learners may use a VPN (Virtual Private Network) to sign in to Open University websites, for example to access your Microcredential course results. If you're planning to study via a VPN, it is your responsibility to ensure that you are aware of any legal requirements or restrictions in that location.

Please be aware that in a very few cases, some students have not been able to sign in to Open University websites from other countries not listed above, including Pakistan and the United Arab Emirates. This is currently being investigated. If this applies to you contact [The Open University](mailto:general-enquiries@open.ac.uk) via general-enquiries@open.ac.uk.

Please note, this is only applicable to Open University websites. This will not have any impact on you studying your Microcredential on the FutureLearn platform.

If you're resident in one of these locations and are unable to sign in to Open University websites because the use of a VPN is prohibited or restricted by law, please contact [The Open University](mailto:general-enquiries@open.ac.uk) via general-enquiries@open.ac.uk.

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