You may find problems in signing into Open University websites from some locations. The locations we are aware of are:

- Crimea Region / Sevastopol
- Cuba
- Iran
- North Korea
- Syria

If you’re travelling to one of these locations, or anywhere where your internet connection might not be reliable, you can download your module materials in advance by going to the ‘Resources’ tab on your PD course website.

In some of these locations PD Learners may use a VPN (Virtual Private Network) to sign in to Open University websites. If you’re planning to study via a VPN, it is your responsibility to ensure that you are aware of any legal requirements or restrictions in that location.

Please be aware that in a very few cases, some students have not been able to sign in to Open University websites from other countries not listed above, including Pakistan and the United Arab Emirates. This is currently being investigated. If this applies to you contact The CPD Support team on cpd-support@open.ac.uk.

If you’re resident in one of these locations and are unable to sign in to Open University websites because the use of a VPN is prohibited or restricted by law, please contact The CPD Support team on cpd-support@open.ac.uk.